



000-188^{Q&As}

IBM WebSphere Lombardi Edition V7.2, BPM Program Management

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QUESTION 1

The following is an example of a user story: s a hiring manager, I need a web form to enter results of my interview with the candidate. If I decided not to hire the candidate, I need to email the? s a hiring manager, I need aweb form to enter results of my interview with the candidate. If I decided not to hire the candidate, I need to email the recruiter so that he/she can call the candidate. If I decided to hire the candidate, I need to open an MS Word template and draft anoffer for employment? What feedback should the program manager give on the user story?

- A. It is a poorly written user story because it specifies implementation details.
- B. It is poorly written user story because it documents what the user needs to do.
- C. It is a good user story because it leaves out all implementation details as to how the work will actually get done.
- D. It is a good user story because it maintains a clear definition of what the hiring manager needs to accomplish and why.

Correct Answer: A

QUESTION 2

The BPM program manager is scheduling Playback 1 for a process application for organizing events. Which of the following parties can be absent during Playback 1?

- A. Process Owner
- B. BPM Developer
- C. Event Organizer
- D. System Architect

Correct Answer: D

QUESTION 3

A development team is preparing Playback 2. The Playback includes system integrations. When preparing for a playback, what should the program manager do? Advise the development team to:

- A. use power point slides with screenshots.
- B. create a script and practice the playback.
- C. postpone the playback if a technical problem is found.
- D. warn stakeholders with possible technical problems in advance.

Correct Answer: B



QUESTION 4

What is SIPOC Analysis?

- A. Stated Improvement Plan for Optimization of Code
- B. Suppliers, Inputs, Process, Outputs, and Customers
- C. Streamlining, Identification, Performance, Optimization, Continuity
- D. Simple Identification for Performance Optimization and Continuous Analysis

Correct Answer: B

QUESTION 5

A company establishes a BPM Governance Model with an Executive Review Committee and a BPM Project Review Committee. Once the project is initiated it is built out with resources from the Center of Excellence (COE) that design and develop the solution. In the course of working with the BPM Platform and SOA team, the program manager realizes that the project integration costs are greatly increased over the amount of the initial estimate. What should the program manager do?

- A. Press the SOA team to reduce their estimates.
- B. Negotiate a cheaper integration approach with the Executive Steering Committee.
- C. Present the cost over-run to the COE so that additional funds can be allocated.
- D. Present the cost over-run to the BPM Project Review Committee so that the integrations can be prioritized and placed into at development phase.

Correct Answer: D

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