



## 000-189<sup>Q&As</sup>

IBM Business Process Manager Express or Standard Edition V7.5.1,  
BPM Analysis

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### QUESTION 1

How does implementing the playback methodology in a BPM project reduce the risk of building unwanted products?

- A. Business users are minimally involved in the BPM project.
- B. All requirements of the project are completed in one release.
- C. Immediate feedback during development provides ability to change direction.
- D. Solution administrators give early input so system performance is not an issue.

Correct Answer: C

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### QUESTION 2

A BPM analyst is designing a process in the Process Diagram View, and realizes the process must account for a technical exception following an activity. What symbol in the BlueWorks Live needs to be used for this technical exception?



A.



B.



C.



D.



A. Option A

B. Option B

C. Option C

D. Option D

Correct Answer: B

### QUESTION 3

Which kind of change is considered a business level change as opposed to a cultural level change?

A. Increase transparency



- B. Strengthen accountability
- C. Eliminate unnecessary work
- D. Improve collaboration across boundaries

Correct Answer: C

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#### QUESTION 4

A project manager asks a BPM analyst to assist with defining a business case for a company based on their goals and objectives. What are key components to include in support of a business case?

A. 1. Establish critical success factors

2.

Identify KPIs

3.

Identify business pain points

4.

Calculate Return on Investment

B. 1. Establish critical success factors

2.

Complete Playback 1 retrospective notes

3.

Develop coaches from the future process

4.

Calculate Return on Investment

C. 1. Identify system integrations

2.

Run Process Optimizer Reports

3.

Identify business pain points

4.



Calculate user story points

D. 1. Complete Playback 1 retrospective notes

2.

Identify KPIs

3.

Develop coaches from the future process

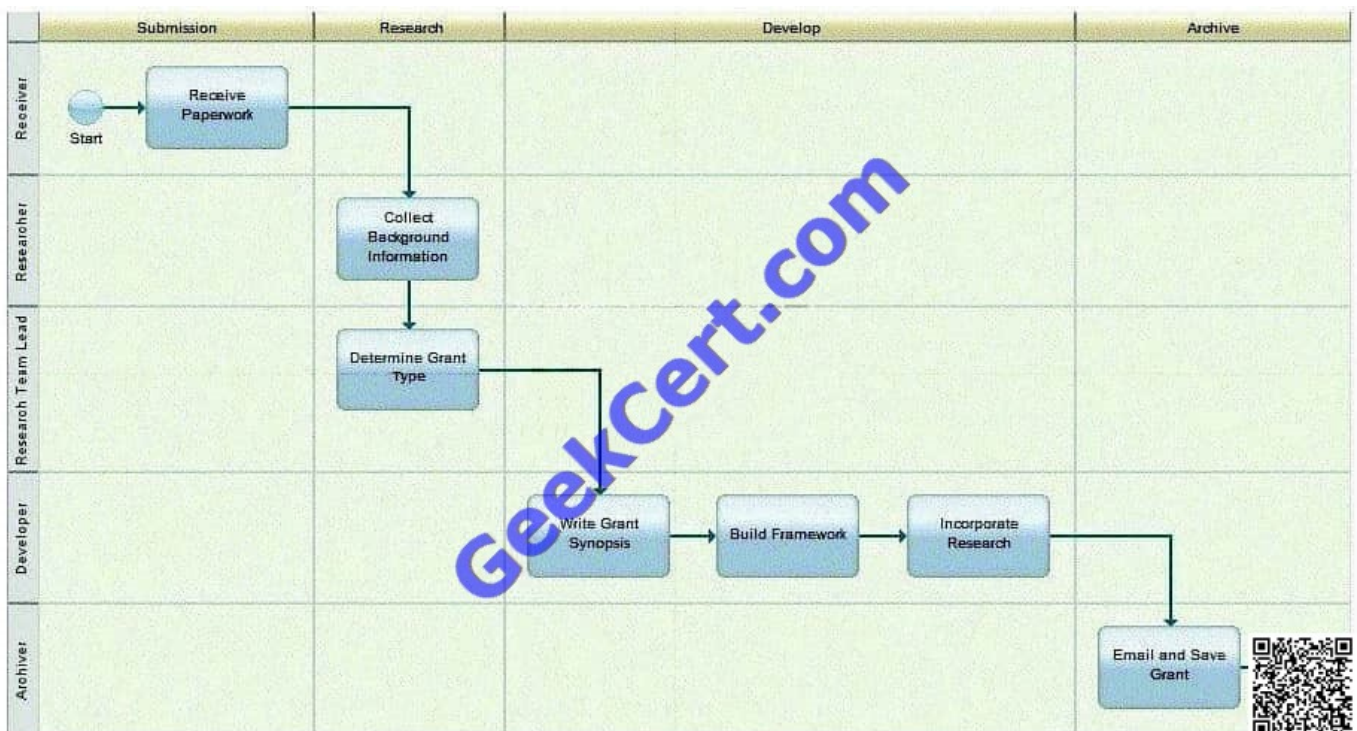
4.

Calculate user story points

Correct Answer: A

### QUESTION 5

A BPM analyst has built the following process diagram during a process discovery workshop:



Each activity noted above will have a separate Coach displayed in IBM Business Process Manager V7.5.1. How must the BPM analyst adjust the diagram to capture this requirement while adhering to best practices for proper process modeling granularity?

- A. Add a separate milestones for each activity in the Developer swimlane.
- B. Add a separate swimlane for each activity in the Developer swimlane.
- C. Color each activity with a different color to indicate separate Coaches.



D. Combine the Developer's 3 activities into a single activity or subprocess.

Correct Answer: D

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