000-189^{Q&As}

IBM Business Process Manager Express or Standard Edition V7.5.1, BPM Analysis

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QUESTION 1

A BPM analyst has completed the definition of user stories and is ready to prioritize them so that the development team starts building the stories that have high business value. Who should the BPM analyst involve during the user story prioritization?

A. Project Sponsors

B. Quality Assurance Analysts

C. Process Owners and Stakeholders

D. BPM Administrators and Project Managers

Correct Answer: C

QUESTION 2

A company needs to improve their hiring process using Business Process Management software (BPMS). Currently, their hiring manager submits a hiring request by completing a document and emailing it to the HR manager for approval. The hiring manager wants to improve this activity of submitting a request. What is an appropriate user story for the above scenario?

A. As a BPMS, I want to provide an electronic form to the Hiring Manager, so that the Hiring Manager can complete the request.

B. As a BPMS, I want to provide an electronic form instead of a document so that the data can be saved and retrieved for reporting purposes.

C. As a Hiring Manager, I want to have a coach with all the fields necessary to complete the hiring request form, so that I can avoid using a worddocument.

D. As a Hiring Manager, I want to complete the hiring request form and submit the form to the HR Manager, so that the HR Manager can review myrequest and make a decision on filling this position.
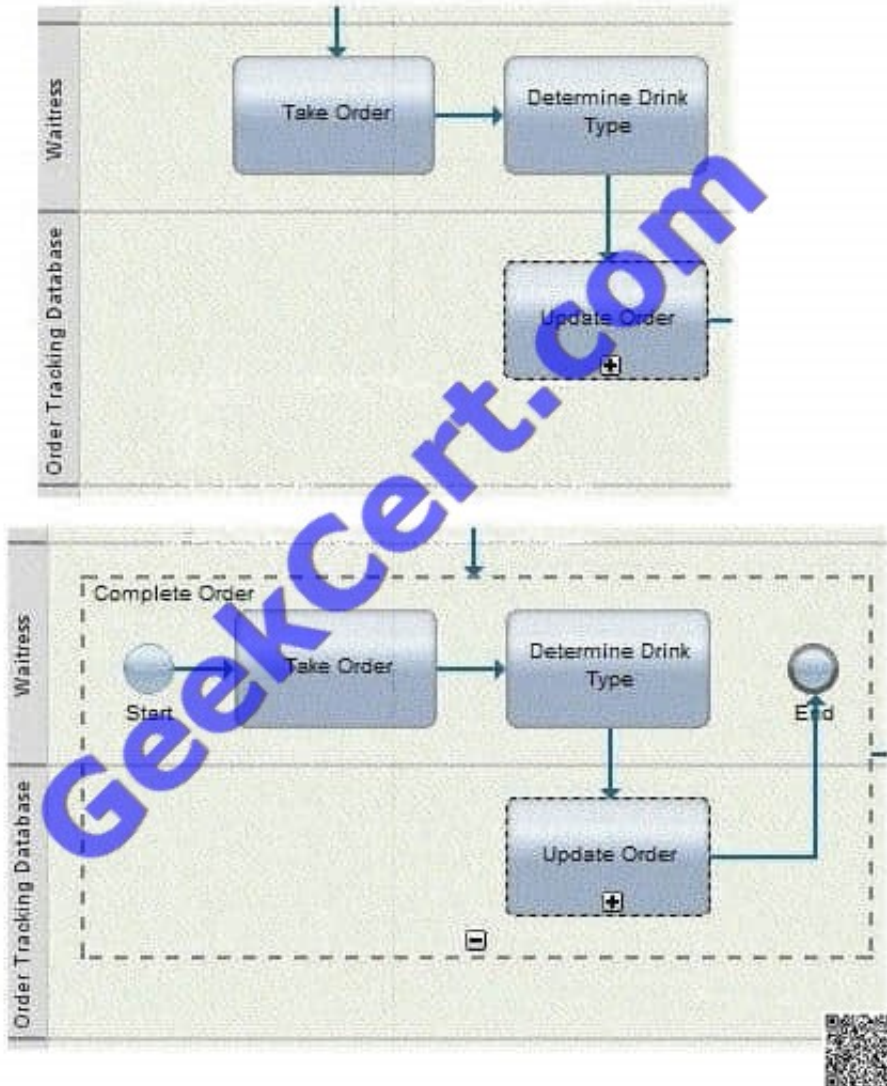
Correct Answer: D

QUESTION 3

A BPM analyst has modeled the process for creating a custom coffee beverage. The BPM analyst noticed a lot of detail in the process model and has started refactoring the model to reduce the complexity. Which section of the process represents multiple roles working together that the BPM analyst reduced into a single sub-process without losing the intent or meaning of the process?
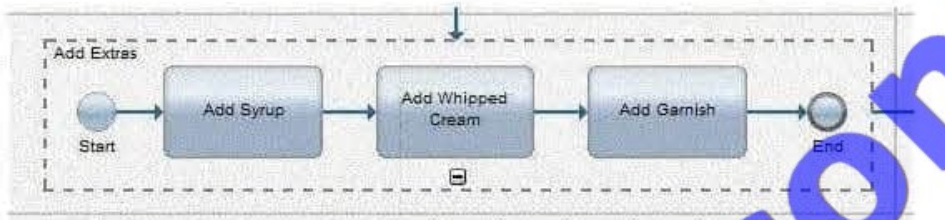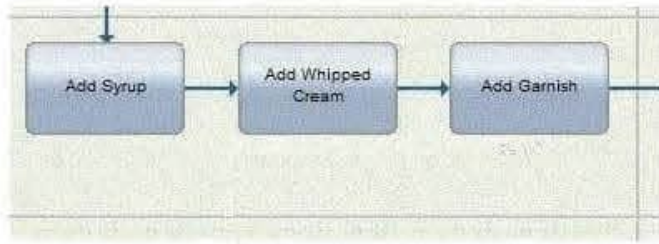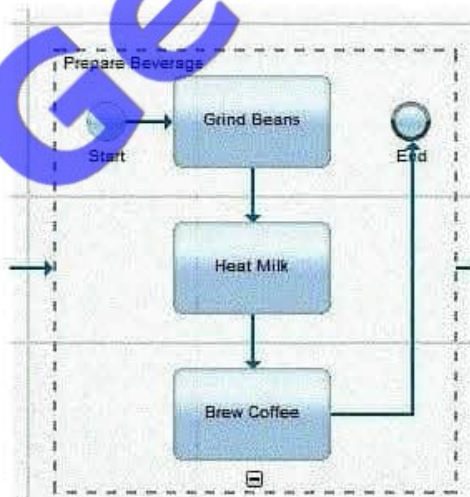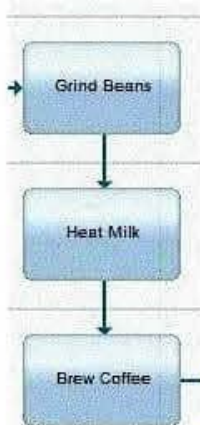
A.

○ B.

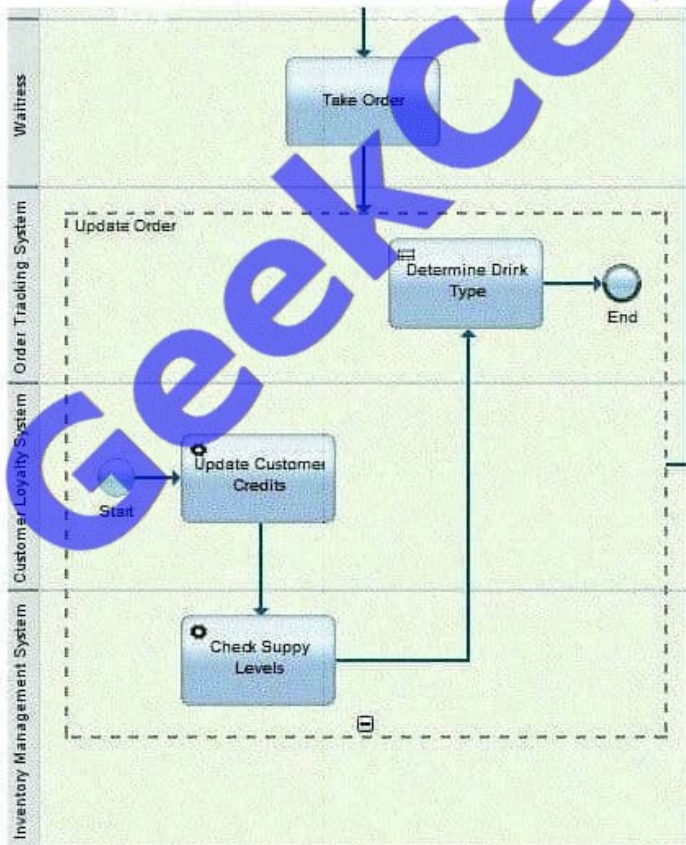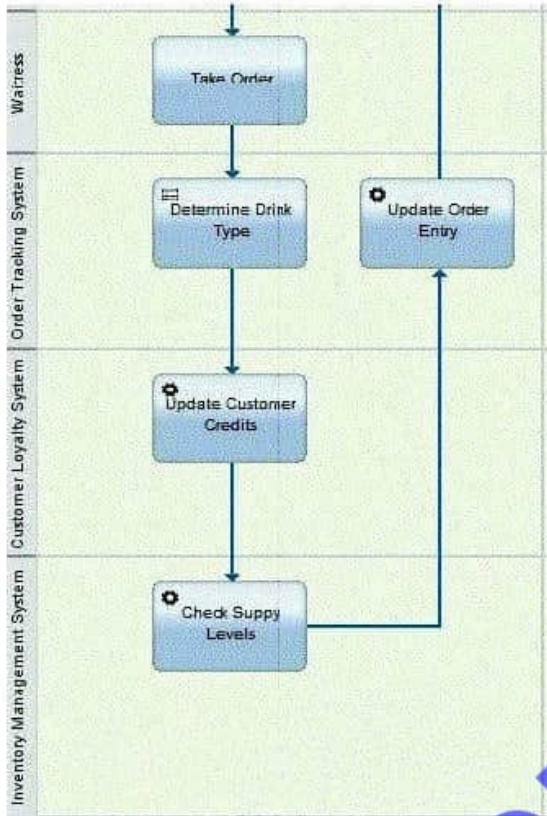○ C.

C D.

A. Option A

B. Otpion B

C. Option C

D. Option D

Correct Answer: C

QUESTION 4

A new employee just started working with a company and only received their laptop in week 4. The BPM analyst investigated the cause:

-Equipment was not ordered until week 2

-

The manager did not complete the new hire checklist.

-

The manager did not know how to access the checklist.

-

No one communicated to the manager how to access the checklist.

-

No communication plan for the on-boarding process.

-

The root cause of the initial problem was that no one communicated to the manager there was a checklist. Which tool did the BPM analyst use in order to find out the root cause?

A.

5 Whys

B.

5 Whats

C.

5 Whens

D.

5 Whos

Correct Answer: A

QUESTION 5

A BPM analyst is conducting interviews with the participants of a business process. What feedback about the process that might not be captured in a process diagram should the BPM analyst look out for?

A. Excessive reviews

B. Too many participants

C. Identification of bottlenecks

D. Not enough system automation

Correct Answer: C

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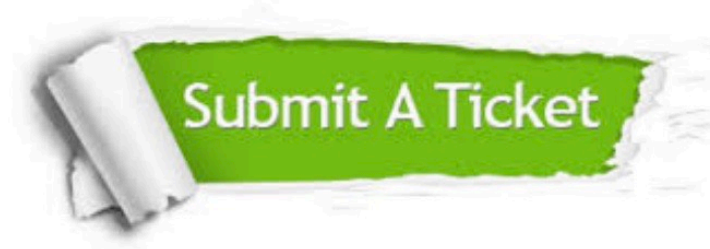To Read the Whole Q&As, please purchase the Complete Version from Our website.

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