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QUESTION 1

Consider the network configuration shown in the command prompt:

```
C:\Windows\system32\cmd.exe
Microsoft Windows [Version 6.1.7601]
Copyright (c) 2009 Microsoft Corporation. All rights reserved.

C:\Users\schneller>ipconfig

Windows IP Configuration

Ethernet adapter Local Area Connection 2:

    Connection-specific DNS Suffix  . : prosofttraining.com
    Link-local IPv6 Address . . . . . : fe80::19a2:86aa:a9dd:c30a%19
    IPv4 Address. . . . . : 64.128.206.182
    Subnet Mask . . . . . : 255.255.255.192
    Default Gateway . . . . . : 64.128.206.129

Wireless LAN adapter Wireless Network Connection:

    Connection-specific DNS Suffix  . : 
    Link-local IPv6 Address . . . . . : fe80::c0d:eabb:c146:593e%11
    IPv4 Address. . . . . : 192.168.1.6
    Subnet Mask . . . . . : 255.255.255.0
    Default Gateway . . . . . : 192.168.1.1

Ethernet adapter Local Area Connection:
```

What does the Default Gateway identify?

- A. The file server on the network
- B. The local host on the network
- C. The computer on the network
- D. The router on the network

Correct Answer: D

QUESTION 2

On your Windows laptop, you store all your vacation photos and your entire digital music library. Concerned about data loss, you perform frequent backups. Your laptop has recently been stolen and you need to restore your files to a desktop computer. Which Windows tool would you use to recover and set up the saved copies of your files onto your desktop computer?

- A. Backup and Restore
- B. Backup Recovery
- C. System Recovery
- D. System Restore

Correct Answer: A



QUESTION 3

Which type of attack involves the installation of malicious code on personal computers or servers that redirects Internet traffic from a legitimate Web site to an identical-looking but malicious imposter Web site?

- A. Pharming
- B. Spoofing
- C. Phishing
- D. Replay

Correct Answer: A

QUESTION 4

Gwen works for a small company where she has been asked to find a cost-effective option for providing comprehensive customer service. The finance, technical support, sales and customer service departments all need to share information about their customers. Gwen is considering adoption of a customer relationship management (CRM) application. Which of the following would be the most cost-effective solution?

- A. She can purchase a new server, then create and maintain the CRM in-house.
- B. She can outsource all customer service so the company can focus on product development.
- C. She can contract with a cloud service provider to host the CRM that her company's employees can access.
- D. She can hire a programmer to develop and maintain the CRM specific to her company's needs, then have a service provider host the application.

Correct Answer: C

QUESTION 5

The Internet has enabled many new anti-social activities, such as online stalking, cyberbullying, and addiction to solitary online activities. Which choice is the most feasible way for schools and parents to reduce cyberbullying?

- A. Monitor, track and record all online activity conducted by students.
- B. Teach teens that the use of online communication is a freedom of expression.
- C. Prevent students from accessing the Internet while at school so that they learn good habits.
- D. Educate students about cyber-ethics and the consequences of questionable online behavior.

Correct Answer: D