



# 1Z0-1003-22<sup>Q&As</sup>

Oracle Field Service 2022 Implementation Professional

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### QUESTION 1

Which statement is correct regarding Time Slots in Oracle Field Service Cloud (OFSC)?

- A. A Time Slot is a configured interval Within which an activity is estimated to start and end.
- B. Time Slot is a configured interval within which an activity is estimated to start.
- C. An 'all-day' Time Slot's actual window spans from the beginning of a day's first configured shift through the end of the last shift.
- D. Time Slots are used in OFSC for calculations/estimations pertaining to activity types, routing, capacity categories and resource shifts.

Correct Answer: B

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### QUESTION 2

Which three configurations will enable booking to automatically close?

- A. specific work zones at designated times, based on intersections of capacity categories and booking intervals, set for either the same day or from 1-5 days earlier
- B. specific work zones at designated times, based on booking intervals including All Day intervals, set for either the same day or from 1-5 days earlier
- C. specific booking intervals at designated times, set for either the same day or from 1-5 days earlier
- D. specific capacity intervals at designated times, set for either the same day or from 1-5 days earlier
- E. specific work zones at designated times, based on intersections of capacity categories and time slots, set for either the same day or from 1-5 days earlier

Correct Answer: ABE

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### QUESTION 3

Which three Launch Conditions include configurable trigger thresholds?

- A. 'Route is activated'
- B. 'Route is not activated'
- C. 'Next activity is about to start'
- D. 'Estimated time of arrival has changed'
- E. 'Service request is created'
- F. 'Activity is not started after the ETA'



Correct Answer: ABF

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#### QUESTION 4

Your customer has a group of technicians who are working in the following rotating shifts:

Two consecutive weeks: Monday through Friday from 8 AM to 5 PM Next two consecutive weeks: Monday through Friday from 9 AM to 6 PM and also Saturday from 11 AM to 1 PM During the Monday through Friday shifts, lunch is every day at 1 PM.

Which configuration supports this rotating shift requirement?

- A. Create one work schedule with three shifts. Two of those shifts must include a repeating activity for lunch.
- B. Create a work schedule with three shifts. Each shift must include a repeating activity for lunch.
- C. Create one shift with two "working time" calendars and include a repeating activity for lunch.
- D. Create one shift with two work schedules. Each work schedule must include a repeating act for lunch.
- E. Create a work schedule with two shifts. Each of those shifts must include a repeating activity for lunch.

Correct Answer: E

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#### QUESTION 5

Which two statements are true regarding filter functionality within OFSC?

- A. Filters can be created where only certain User Types can see and interact with them.
- B. Filters can be used in conjunction with activities, resources, and inventory.
- C. If an activity filter has two conditions, then an activity must meet at least one of the conditions in order to be filtered.
- D. After a filter has been created and saved, you cannot change the entity to which it is associated.

Correct Answer: AC

[https://docs.oracle.com/cloud/august2015/servicecs\\_gs/FARCU/FARCU.pdf](https://docs.oracle.com/cloud/august2015/servicecs_gs/FARCU/FARCU.pdf)

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