



1Z0-1003^{Q&As}

Oracle Field Service Cloud 2019 Implementation Essentials

Pass Oracle 1Z0-1003 Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.geekcert.com/1z0-1003.html>

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Oracle
Official Exam Center

-  **Instant Download** After Purchase
-  **100% Money Back** Guarantee
-  **365 Days** Free Update
-  **800,000+** Satisfied Customers





QUESTION 1

The key values for one of your work zones have changed and you need to update that work zone via a Metadata API call.

The problem is that some of the new key values might already be associated with other work zones, thereby creating potential conflicts.

What are you required to do within the "Replace Work Zone" API call to ensure that the keys sent in the request are the true values to be associated with the work zone you are updating?

- A. Include {"autoResolveConflicts": "1"} as part of the body of the request.
- B. Specify a parameter of "autoResolveconflicts=1" within the request.
- C. Specify a parameter of "autoResolveconflicts=true" within the request.
- D. Include {"autoResolveConflicts": "true"} as part of the body of the request.

Correct Answer: C

https://docs.oracle.com/en/cloud/saas/field-service/18a/cxfsc/OFSC_Resolving_Conflicts_During_Work_Zone_Creation.html

QUESTION 2

Your company has three different levels of "VIP" customers - Gold, Silver, and Bronze. On an Activity Details record, there is a read-only "VIP Status" property where one of these options will be selected.

Any Gold VIP customers should be offered a free three-month streaming VoD service trial as a token of appreciation.

If they accept, a record of that must be maintained. A "VoD Service Trial" Integer check box property has been created.

What must you do in order to ensure that the check box is visible only in the Activity Details screen for Gold VIP member?

- A. Create a Filter to only show the VoD Service Trial Property if "Gold" appears on the Activity Details page.
- B. Set a condition within the VoD Service Trial property to limit visibility.
- C. Use a regular expression to limit valid entries to "Gold" only.
- D. Add the VoD Service Trial property with a conditional Visibility to the Activity Details screen.

Correct Answer: B

QUESTION 3

Your customer wants to update technician inventory using the Inbound API using the following:



```
<head>
<upload_type>full</upload_type>
<appointment>
  <keys>
    <field>appt_number</field>
    <field>customer_number</field>
  </keys>
</appointment>
<inventory>
  <keys>
    <field>invsn</field>
  </keys>
</inventory>
<processing_mode>inventory_only</processing_mode>
</head>
```

Given the node of this request, which two statements are correct?

- A. Any existing inventory not listed in the body of the request will be deleted
- B. Required inventory can be specified
- C. Only serialized inventory will be updated.
- D. Customer inventory will be updated
- E. Only inventory in a technician's pool will be affected

Correct Answer: AC

QUESTION 4

A customer has chosen to override learned activity durations for a period of time, after which they will revert back to having Oracle Field Service Cloud (OFSC) provide duration estimations based on learned behavior. Which statement is accurate regarding how the statistics override option works?

- A. Activity duration overrides can only be started or stopped manually within the OFSC Core Application.
- B. Even though an activity duration override is in effect, OFSC still compiles statistically learned values from reported field activities.
- C. OFSC will begin updating statistically learned values from reported field activities once the override has stopped.
- D. An activity duration override can be applied for a type of activity even if a given resource has not yet completed an activity of that type.

Correct Answer: A



QUESTION 5

Your customer wants their field technicians to identify potential upsell opportunities for a premium service they offer by asking their customer whether they would be interested in receiving a free three-month trial.

The technician needs to capture and validate customer details to complete this three-month trial. Which three configurations meet this requirement?

- A. Create a File property with a Signature element for customers to complete if they are interested in receiving the trial.
- B. Create a String property with an Email element and use Formatting to ensure that only a valid email address can be entered if the customer would like to receive additional information.
- C. Create a String property with a Phone element and use a Regular Expression to ensure only properly formatted phone number can be entered if the customer would like to receive additional information.
- D. Create an Enumeration property with two radio buttons, one for "Yes" and another for "No".
- E. Create an Integer property with two check boxes, one for "Yes" and another for "No".

Correct Answer: ABD

[Latest 1Z0-1003 Dumps](#)

[1Z0-1003 PDF Dumps](#)

[1Z0-1003 Practice Test](#)