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Oracle Financials Cloud: Receivables 2021 Implementation Essentials

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QUESTION 1

What are the two locations where the system can look for Receipt Match By Value when Receivables applies customer payments automatically for manually created receipts? (Choose two.)

- A. Receipt Method
- B. AutoMatch Rule
- C. Customer
- D. System Options

Correct Answer: CD

QUESTION 2

How can a Collector assigned to a Customer modify a strategy that is assigned from the Collections Dashboard?

- A. A strategy is automatically assigned based on Scoring and cannot be manually assigned to a Customer by a Collector.
- B. Only a Collections Administrator can modify the strategy.
- C. The Collector can modify the strategy from the Profile > Strategies tab.
- D. The strategy can be modified from the Manage Customers page.

Correct Answer: A

QUESTION 3

Which three receipts can be automatically applied by the "Apply Receipts Using AutoMatch" process?

- A. Receipts that are manually created.
- B. Miscellaneous receipts.
- C. Receipts created from a lockbox and uploaded.
- D. Receipts created in a spreadsheet and uploaded.
- E. Receipts with unapplied amounts.

Correct Answer: ACD

QUESTION 4

When running the delinquency process for a customer, the business unit for which you want to run the



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process does not appear in the drop-down menu.

Identify the action that you need to take.

A. Business unit is not a required option on the Parameters tab to run the delinquency process.

B. Only business units that the user has access to will appear in the list of values. Modify the security options to provide access to the user.

C. Select the check box to enter the default business unit if it does not appear in the drop-down menu.

D. Click the Settings button to apply appropriate settings so that the business unit appears in the drop-down menu.

Correct Answer: B

QUESTION 5

A Billing Specialist has created and completed an invoice for \$100 USD for Customer A. The Specialist prints the invoice and realizes that the invoice should have been created for Customer B. The accounting for the transaction for Customer A is posted to the General Ledger.

How can this be corrected?

A. Create an adjustment for the entire amount and create a negative adjustment for Customer B.

B. Create an on-account credit memo for \$100 USD for the invoice and enter a new invoice for Customer

B.

C. Change the status of the invoice to Incomplete and enter a new invoice for Customer B.

D. Navigate to the credit transaction link in the Billing work area, credit the entire amount, and enter a new invoice for Customer B.

Correct Answer: A

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