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QUESTION 1

You have been asked to make recommendations to a customer on the value of having a catalogue of test phrases that you can use for batch testing intents. Which statement is the recommendation you would NOT make?

- A. Batch testing allows you to have a baseline of phrases to test against, so you can demonstrate whether your skill is resolving intents more accurately over time.
- B. Batch testing allows you to confirm that any changes you make to the intent utterances do not inadvertently change other intent resolutions.
- C. Batch testing allows you to test every combination of conversation through your dialog flow.
- D. Having a baseline test allows you to determine whether your intent resolution is still functioning within expected limits given any updates to your service.

Correct Answer: D

QUESTION 2

Select the FALSE statement regarding Oracle's recommendation for defining your bot's personality and conversational design.

- A. You should hide from users the fact that they are communicating with a bot and give them the impression that it's a human they are interacting with.
- B. You should consider naming your bot and using an appropriate avatar.
- C. Your bot should have a persona that matches that of your target audience.
- D. Words carry emotions and you should carefully consider verbiage and tone in your dialog responses.

Correct Answer: B

QUESTION 3

Which two statements are true regarding local web application invocation using the system.webview component?

- A. Local webviews require a Node.js environment and must have a package, json file in their root folder.
- B. An SPA application can issue an Ajax post command to the callback URL that has been passed with the web application launch
- C. system.webview components can only be used with web channels.
- D. Local webviews require SPA applications to have an index.html file in their root folder.

Correct Answer: AD



QUESTION 4

What is the output of this code?

```
8 context:
9   variables:
10    messages: "string"
11  states:
12    setMessage:
13      component: "System.SetVariable"
14      properties:
15        variable: "messages"
16        value:
17          - "One."
18          - "Two."
19          - "Three."
20    printMessages:
21      component: "System.Output"
22      properties:
23        text: |-
24          <#list messages.value as text>${text}
25
26          </#list>
27      transitions:
28        return: "done"
```

- A. The code will run into an infinite loop.
- B. Only first value - "One" will be printed.
- C. The code will fail to validate because |- is not a valid symbol.
- D. All the three values - "One." "Two." and "Three." will be printed.

Correct Answer: B

QUESTION 5

Which statement is true regarding the effect of context pinning on routing?

- A. If the input includes an implicit invocation for a skill, the router pins the conversation to that skill.
- B. If the user is pinned to a skill and then enters something that doesn't relate to that skill, the router automatically checks other skills for a match.
- C. The thresholds that determine whether context pinning will occur or not set at the skill level.
- D. For user input that includes an explicit invocation for a skill, but not intent-related utterance, the router pins the conversation to the skill. The next utterance, the router pins the conversation to the skill. The next utterance is assumed to be related to that skill.

Correct Answer: D



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