



1Z0-1071-20^{Q&As}

Oracle Cloud Platform Digital Assistant 2020 Specialist

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**QUESTION 1**

When you configure an application in Oracle Identity Cloud Service to be consumed by Oracle Digital Assistant for the system.OAuth2AccountLink component, why do you need to have the RefreshToken grant selected?

- A. TheRefreshToken grant ensures that users will never have to sign in to the skill again after their initial login.
- B. You need a refresh token to force a successful logout of the logged in user.
- C. TheRefreshToken grant ensures that the System.OAuth2Account link component can refresh an expired access token automatically because the access token has a much shorter lifespan than the refresh token.
- D. The RefreshToken grant ensures that a fresh access token is retrieved even if a user's password in Oracle Identity Cloud Service has changed, thus ensuring the user uninterrupted access.

Correct Answer: C

QUESTION 2

Intent has been configured with a composite bag entity. Which statement is FALSE?

- A. The skill may allow users to update their previous input.
- B. The conversation is entirely sequential, where users can only input values in the order determined by the dialog flow definition.
- C. The composite bag entity slots values as they are provided from the user input. It then prompts for other entity item values.
- D. The composite bag entity is typically resolved using a system.ResolveEntities component or a system.commonResponse component.

Correct Answer: D

QUESTION 3

Consider this code snippet:



```
webview:
  component: "System.Webview"
  properties:
    sourceVariableList: "fullname, amount"
    variable: "outputfromweb"
    prompt: "Tap the link to file your dispute."
    service: "DisputeFormService"
  transitions:
    next: "output"
```

Which two statements about this code are true?

- A. The system.webview component acts a gateway to a web app by naming the Webview service,
- B. e., DisputeFormService, in the code snippet.
- C. If the web app returns any values, the System.webview component will store them in the outputfromweb variable.
- D. This code snippet supports only one variable as a return value from the web application. When there are multiple return values, they need to be comma-separated. For example: variable: "outputfromweb1, outputfromweb2 M
- E. The web app returns two values and will store them in the fullname and amount variables, respectively.

Correct Answer: AB

QUESTION 4

When testing your skill, you notice that two of its intents consistently rank as the top two, resolving within just a few points of each other.

Given the unpredictable nature of which intent gets the top score, what would you do to allow the skill user to choose the correct intent?

- A. Change the Confidence Win Margin so that both intents are offered to the user.
- B. Change the Confidence Threshold during your testing until the correct intent always wins.
- C. For each intent, create an entity of phrases that are distinct to each intent, and add the appropriate entity to the corresponding intent.
- D. Keep adding training data until you get a predictable result every time.
- E. Change the Explicit Invocation Threshold to zero to ensure that the correct intent is picked up when the user mentions the name of the intent.

Correct Answer: E

QUESTION 5



Which three options are true for the system, entityToResolve variable?

- A. System.entityToResolve can reference the resolve value of all entity values defined within the skill.
- B. The system.entityToResolve variable tracks an entity value, that is, as you resolve entities in the composite bag, it references the current entity resolved.
- C. \${system.entityToResolve.value.userinput} returns the text entered by the user.
- D. \${system.entityToResolve.value.resolvingField} returns the text entered by the user.
- E. The system.entityToResolve variable can be referenced from within the system. ResolveEntities and system.commonResponse components to display, for example, information about the entity that has been resolved.

Correct Answer: BCD

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