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QUESTION 1

Which statement is FALSE regarding out-of-order messages?

- A. Out-of-order messages are not handled by default. Designers must define out-of-order message handlers at the skill level.
- B. Dialog flow navigation continues with the state referenced in the out-of-order-message action.
- C. Chatbots don't control the user's input and, therefore, cannot prevent users from selecting out-of-scope actions.
- D. Out-of-order messages occur when a user scroll the conversation history displayed in the messenger client and selects that is no longer in scope for the current conversation.

Correct Answer: D

QUESTION 2

When testing your skill, you notice that two of its intents consistently rank as the top two, resolving within just a few points of each other.

Given the unpredictable nature of which intent gets the top score, what would you do to allow the skill user to choose the correct intent?

- A. Change the Confidence Win Margin so that both intents are offered to the user.
- B. Change the Confidence Threshold during your testing until the correct intent always wins.
- C. For each intent, create an entity of phrases that are distinct to each intent, and add the appropriate entity to the corresponding intent.
- D. Keep adding training data until you get a predictable result every time.
- E. Change the Explicit Invocation Threshold to zero to ensure that the correct intent is picked up when the user mentions the name of the intent.

Correct Answer: E

QUESTION 3

You want your skill to prompt users for their first name. The name must then be used in the welcome message at the beginning of each bot-user session.

Your user interface guidelines require that each part of the name begin with a capital letter (for example, John Doe or John William Doe).

Which two BotML code examples print the username correctly if the name is provided as "jOhn William doe" or "JOHN doe"?



- A) printName:
 component: "System.Output"
 properties:
 text: "Welcome <#list name.value?join(' ') as item>\${item?lower_case?cap_first} </#list>"
- B) printName:
 component: "System.Output"
 properties:
 text: "Welcome \${name.value?starts_with('capitalize')}"
- C) printName:
 component: "System.Output"
 properties:
 text: "Welcome \${name.value?cap_first}"
- D) printName:
 component: "System.Output"
 properties:
 text: "Welcome <#list name.value?split(' ') as item>\${item?capitalize} </#list>"
- E) printName:
 component: "System.Output"
 properties:
 text: "Welcome \${name.value?capitalize}"

- A. Option A
- B. Option B
- C. Option C
- D. Option D
- E. Option E

Correct Answer: CD

QUESTION 4

You are writing a dialog flow and you are at the end of the conversation. For the final state, you are not sure whether to use a return transition or use a next transition that goes to the start of the dialog flow. Which statement is true?

- A. The next and return transitions are the same and you can use them interchangeably.
- B. The return transition goes to the start of the dialog flow and resets all variables, whereas next simply navigates.
- C. The next transition automatically clears variables on navigation, whereas return doesn't.
- D. The next transition can only be used for forward navigation in the flow.

Correct Answer: D



QUESTION 5

You want the flow to navigate to the cancel transition immediately after the maximum number of failed attempts are exceeded in the System.ResolveEntities Components.

Which option must you use?

- A. Set cancelPolicy to "immediate".
- B. There is no such option in system.ResolveEntitis
- C. Set cancelPolicy to "true" .
- D. Set cancelPolicy to "lastEntity" .

Correct Answer: A

<https://docs.oracle.com/en/cloud/paas/digital-assistant/use-chatbot/built-components-properties-transitions-and-usage.html#GUID-259C152F-3F53-4422-B89C-6FA7F01C1762> cancelPolicy Determines

the timing of the cancel transition:

immediate--Immediately after the allotted maxPrompts attempts have been met for an entity in the bag.

lastEntity--When the last entity in the bag has been matched with a value.

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