1Z0-202^{Q&As}

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QUESTION 1

You want to alert a manager if a service request has not been assigned after two hours. Which two items should you create? (Choose two.)

A. a Siebel task

B. an iHelp item

C. a workflow policy

D. Siebel Activity Plan

E. an assignment manager rule

F. a workflow process to notify the manager

Correct Answer: CF

QUESTION 2

Which statement is true of Master data?

A. includes dynamic, transactional data

B. cannot be grouped into catalogs and categories

C. is created and managed by end-users of the application

D. access is controlled at the level of catalog and category
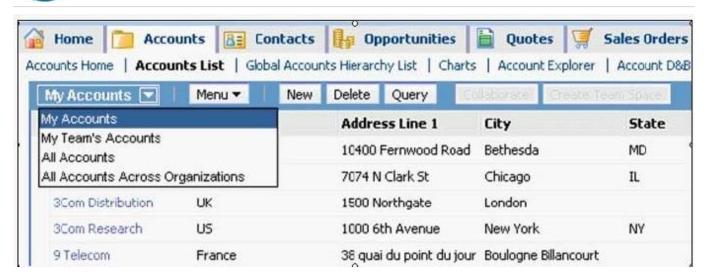
Correct Answer: D

QUESTION 3

View the Exhibit.

Instead of displaying Account list views separately, you wish to group them together under a heading called Accounts List (as in the Exhibit). Which property would you set, and to which value in the Screen View object definitions?

A. Type to Detail Category

B. Menu Text to Accounts List

C. Viewbar Text to Accounts List

D. Parent Category to Accounts List

E. Sequence to the same number (for example 2 for all the views in the grouping)

Correct Answer: D

QUESTION 4

What are view Web template items?

A. View object definitions

B. Applets that have been bound to a view

C. Controls that have been bound to an applet

D. Siebel tags used to define the applet parameters in a view

Correct Answer: B

QUESTION 5

John has been added as a non-employee user of the application. Which two statements are true about non-employee users of the application? (Choose two.)

A. A user must have at least one position.

B. A user must have at least one responsibility.

C. A user must be assigned to at least one division.

D. A user must be assigned to at least one organization.

E. A user must be assigned to at least one access group.

F. A user must be authenticated; for example, by having credentials such as a username and password.

Correct Answer: BF

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