



1Z0-219^{Q&As}

Siebel Customer Relationship Management (CRM) 8 Business Analyst

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QUESTION 1

When does data get written to the Siebel database during Task execution using the Siebel task UI?

- A. at the end of each step in the task
- B. when the user clicks the Save button
- C. when the user pauses the task
- D. when the user clicks the Submit button

Correct Answer: D

Reference: http://dream2real.weebly.com/uploads/6/1/3/9/6139766/39_the_task_ui.pdf (slide 13)

QUESTION 2

For which three types of Siebel objects can a user perform assessments?

- A. Partners
- B. Service Requests
- C. Accounts
- D. Contacts
- E. Opportunities
- F. Activities

Correct Answer: CDE

Reference: http://docs.oracle.com/cd/B40099_02/books/AppsAdmin/AppsAdminAssessments6.html

QUESTION 3

Which two statements are correct?

- A. Business components contain data for one fundamental business entity in the enterprise
- B. A business component is a collection of related business object that represent a major area of business.
- C. The business consists of UI object definitions that specify the content of user interface.
- D. A view refers to one business component whose data can be viewed and edited through a form
- E. A view display, one or more applets which reference business component from the business

Correct Answer: AE



QUESTION 4

Select the two statements that describe business objects.

- A. A business object is referenced by a view.
- B. A business object is referenced by an applet.
- C. Only one business component may be part of a business object.
- D. One or more business components may be part of a business object.
- E. A business object defines one or more master business components.

Correct Answer: AD

Reference: <https://sites.google.com/site/vinayjainorg/Home/siebel-interview-questions/siebel-interview-question5> (What is a business object)

QUESTION 5

Which statement is false about divisions?

- A. Divisions belong to organizations and have no direct effect on visibility.
- B. To implement Siebel Business applications, you must create at least one new division.
- C. A division is automatically created when you create an organization.
- D. The administrator cannot delete a division once it is created.
- E. An organization can contain multiple divisions.

Correct Answer: A

Reference: http://docs.oracle.com/cd/B40099_02/books/Secur/Secur_AccessControl18.html (second paragraph)

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