



1Z0-493^{Q&As}

Oracle Communications Order and Service Management Server 7
Implementation Essentials

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QUESTION 1

Identify two mandatory properties that you must define when modeling an order item specification.

- A. the property that indicates the order item name displayed on the Order Management Web client
- B. the property that indicates what product specification is assigned to an order item
- C. the property that indicates what product class is assigned to an order item
- D. the property that indicates the delivery date requested for an order item
- E. the property that stores the XML payload received when an order is created and associated with an order item

Correct Answer: BD

QUESTION 2

Due to internal errors in a downstream system, one of the automated tasks is receiving an error response to a request sent from OSM. Considering that the error is an issue that could be resolved by simply retrying the request, identify the functionality you would use to recover from this fallout scenario.

- A. Order Change Management
- B. Notifications
- C. Jeopardy
- D. automation framework transaction rollback
- E. follow-on order

Correct Answer: D

QUESTION 3

Your OSM cartridge includes two structures at the same level as your order template:

-

Customer structure with single cardinality and including information about customer profiles such as customerName, customerAddress, and customerContact

-

Devices structure with multiple cardinality and including information about the physical elements associated with an order

A new activation system will interact with OSM, requiring a list of devices to activate and a customer profile to be associated for each device structure.

Which approach would you use to reflect this association in your order data, without causing a big impact on the existing modeling?



- A. At the data schema level, move the Customer structure to be placed inside the Devices structure.
- B. At the order template level, modify the Devices structure by creating a child Reference Node to the Customer structure.
- C. At the data schema level, create a new node "CustomerDevice" and include the elements of both Customer and Devices.
- D. Modify the task data of only those tasks that interact with the new activation system by placing the Customer structure inside the Devices structure.
- E. At the data schema level, modify the Devices structure by creating a child Reference Node to the Customer structure.

Correct Answer: A

QUESTION 4

You have implemented a custom logic that indicates in a field of your order data if the point-of-no-return (PoNR) has been reached or not. Identify two places where you should implement the logic to check this PoNR when order entry systems want to apply changes to an in-flight order.

- A. in a behavior in the Creation Task that is used to create your order
- B. in the Cancel Order transitions of the Order Lifecycle Policy
- C. in the Submit Amendment transitions of the Order Lifecycle Policy
- D. in the Process Amendment transitions of the Order Lifecycle Policy
- E. in the order recognition rule that recognizes your order

Correct Answer: CD

Reference: https://docs.oracle.com/cd/E49311_01/doc.724/e41607/dsoscmlp_xq_ponr.htm

QUESTION 5

A customer purchases ABC service for which a new order is submitted to Order Service Management (OSM). Activation for this service is under execution, indicating that the point-of-no-return has not yet been reached, when the customer decides to change the ABC service to XYZ service.

Which two OSM features can you use to handle the customer's request?

- A. Order Change Management
- B. Order Fallout Management
- C. Future-dated orders
- D. Follow-on orders
- E. Creation of new orders



Correct Answer: AD

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