# 1Z0-562<sup>Q&As</sup>

Oracle Utilities Customer Care and Billing 2 Essentials

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**QUESTION 1**

What can cause a bill segment to have multiple bill calculation headers?

A. multiple Rate Versions

B. proration at Rate Component level

C. proration at Bill Factor level

D. multiple Scheduled Read Dates covered by the bill period

E. multiple service agreements being covered by a bill segment

Correct Answer: C

**QUESTION 2**

Which statement correctly describes access rights when a child Business Object exists?

A. Access Rights are never required for Business Objects, only for Maintenance Objects.

B. Access Rights are only required for the user at the parent Business Object level.

C. Access Rights are only required for the user at the child Business Object level.

D. Access Rights are required for the user at both the parent and the child Business Objects levels.

E. Access Rights are optional.

Correct Answer: C

**QUESTION 3**

What can cause multiple bill lines for a rate component to be produced in a bill calculation header?

A. change in Rate Schedule

B. change in Rate Version

C. change in Bill Factor

D. changes in Rate Schedule and Bill Factor

E. changes in Rate Version and Bill Factor

Correct Answer: A

**QUESTION 4**

Which two choices may be used (if available) to store additional attributes that may not fit into the base package tables/fields without introducing database changes? (Choose two.)

A. Basic Large Object (BLOB)

B. Character Large Object (CLOB)

C. Characteristics

D. custom fields to base package tables

E. custom child table(s) linked to base package parent tables

Correct Answer: AC

QUESTION 5

Which three actions does the PUPL batch process perform? (Choose three.)

A. creates Payment Segments

B. creates Payment Advices

C. creates Deposit Controls

D. populates the Payment Upload Staging records

E. posts payments to Suspense Account

Correct Answer: BDE

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