



1Z0-562^{Q&As}

Oracle Utilities Customer Care and Billing 2 Essentials

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QUESTION 1

Which three options correctly describe what the To Do Type controls? (Choose three.)

- A. the To Do list on which the entry appears
- B. the roles to which an entry may be assigned
- C. the algorithms used to perform To Do-specific business rules
- D. the Users that can be assigned to a To Do Entry
- E. defining Control Central Alerts

Correct Answer: ABD

QUESTION 2

When a customer has a specific price for a defined quantity which is different to other customers, where is this specific price for the related Bill Factor defined?

- A. Rate Component
- B. Bill Factor Characteristic
- C. Bill Factor Value
- D. Service Agreement ?Contract Value
- E. Account Characteristic

Correct Answer: E

QUESTION 3

Which statement correctly describes access rights when a child Business Object exists?

- A. Access Rights are never required for Business Objects, only for Maintenance Objects.
- B. Access Rights are only required for the user at the parent Business Object level.
- C. Access Rights are only required for the user at the child Business Object level.
- D. Access Rights are required for the user at both the parent and the child Business Objects levels.
- E. Access Rights are optional.

Correct Answer: C



QUESTION 4

Where can you quickly find information and "cut and paste" examples on valid edit data syntax when you are configuring scripts?

- A. in the Business Process documentation only (online)
- B. in the Administration documentation only (online)
- C. by clicking the Help button
- D. by clicking the "?" icon in zone headers
- E. in the "Script Tips" zone in the Dashboard

Correct Answer: C

QUESTION 5

Which three actions does the PUPL batch process perform? (Choose three.)

- A. creates Payment Segments
- B. creates Payment Advices
- C. creates Deposit Controls
- D. populates the Payment Upload Staging records
- E. posts payments to Suspense Account

Correct Answer: BDE

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