



1Z0-562^{Q&As}

Oracle Utilities Customer Care and Billing 2 Essentials

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QUESTION 1

What can call a business service directly?

- A. JAVA Program only
- B. JAVA Program, Plug-In, Service Scripts only
- C. Business Process Assistant (BPA) scripts only
- D. Plug-In and Service Scripts only
- E. JAVA Program, Business Process Assistant (BPA) Scripts, Plug-In, and Service Scripts only

Correct Answer: A

QUESTION 2

What controls the types of service agreements and service points to be created?

- A. Campaign
- B. Package
- C. Campaign and Package
- D. Service Agreement Type/Service Point Type Relationship
- E. Order

Correct Answer: C

QUESTION 3

What is used to describe a group of tables that hold an object's physical data?

- A. Maintenance Object
- B. Business Object
- C. Character Large Object (CLOB)
- D. Data Area
- E. Basic Large Object (BLOB)

Correct Answer: D

QUESTION 4



Where can you quickly find information and "cut and paste" examples on valid edit data syntax when you are configuring scripts?

- A. in the Business Process documentation only (online)
- B. in the Administration documentation only (online)
- C. by clicking the Help button
- D. by clicking the "?" icon in zone headers
- E. in the "Script Tips" zone in the Dashboard

Correct Answer: C

QUESTION 5

Which process is used to populate the Field Activity Upload Staging Tables?

- A. FACOMPL
- B. MUP1
- C. MUP2
- D. Process `X\`
- E. FAUP-PURG

Correct Answer: B

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