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Oracle Utilities Customer Care and Billing 2 Essentials

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QUESTION 1

Which three statements are correct in reference to Case Types? (Choose three.)

- A. It defines the possible states its cases can pass through.
- B. It defines the template for outgoing letters.
- C. It defines multiple initial states.
- D. It defines additional fields to be entered as part of the case.
- E. It defines if a Responsible User is required.

Correct Answer: ABD

QUESTION 2

Which statement is the best approach to prevent executing an algorithm that is plugged in on a specific state of a base package-supplied parent Business Object?

- A. Select the Inactive Algorithm option type on the specific state of the parent Business Object and put in the name of the algorithm.
- B. Select the Stop Algorithm option type on the specific state of the parent Business Object and put in the name of the algorithm.
- C. Select the Inactive Algorithm option type on the Maintenance Object and put in the name of the algorithm.
- D. Delete the algorithm directly from the parent Business Object.
- E. Create a new Business Object by copying the existing Business Object and make the required changes.

Correct Answer: C

QUESTION 3

What can cause a bill segment to have multiple bill calculation headers?

- A. multiple Rate Versions
- B. proration at Rate Component level
- C. proration at Bill Factor level
- D. multiple Scheduled Read Dates covered by the bill period
- E. multiple service agreements being covered by a bill segment

Correct Answer: C



QUESTION 4

Which status condition means that the Business Object cannot stay in this status of the life cycle and must move to another status?

- A. Initial
- B. Interim
- C. Final
- D. Transitory
- E. Start

Correct Answer: B

QUESTION 5

Which statement correctly describes access rights when a child Business Object exists?

- A. Access Rights are never required for Business Objects, only for Maintenance Objects.
- B. Access Rights are only required for the user at the parent Business Object level.
- C. Access Rights are only required for the user at the child Business Object level.
- D. Access Rights are required for the user at both the parent and the child Business Objects levels.
- E. Access Rights are optional.

Correct Answer: C

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