



1Z0-562^{Q&As}

Oracle Utilities Customer Care and Billing 2 Essentials

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QUESTION 1

Business Object rules will not work if the _____ algorithm is not plugged into the Maintenance Object.

- A. Revision Control
- B. Determine BO
- C. Audit
- D. Determine MO
- E. Determine BS

Correct Answer: D

QUESTION 2

Which status condition means that the Business Object cannot stay in this status of the life cycle and must move to another status?

- A. Initial
- B. Interim
- C. Final
- D. Transitory
- E. Start

Correct Answer: B

QUESTION 3

Which major entities in the "V" hold the key geographic, demographic, and financial information related to a customer who is financially responsible for a property?

- A. Account, Bill, Premise, Service Agreement, Service Point
- B. Account, Person, Premise, Service Agreement, Service Point
- C. Account, Bill, Customer Class, Premise, Service Agreement
- D. Account, Customer Class, Premise, Service Agreement, Service Point
- E. Account, Customer Class, Person, Premise, Service Agreement

Correct Answer: E



QUESTION 4

How are To Do Entries considered to be related to other To Do Entries on the Current To Do Zone?

- A. They reference at least one common drill key reference.
- B. They reference at least two common drill key references.
- C. They reference at least one common foreign key characteristic.
- D. They reference at least two common foreign key characteristics.
- E. The ID of one To Do Entry is populated in the characteristics of another To Do Entry.

Correct Answer: D

QUESTION 5

What do the colored bars indicate in the To Do Summary Zone?

- A. aging
- B. priority
- C. status
- D. To Do role
- E. number of To Do entries

Correct Answer: C

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