



1Z0-562^{Q&As}

Oracle Utilities Customer Care and Billing 2 Essentials

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QUESTION 1

Which three statements are true in relation to Financial Transaction creation algorithms? (Choose three.)

- A. They control how the current balance is affected.
- B. They control how the payoff balance is affected.
- C. They control if and how the General Ledger entries are created.
- D. They control how the General Ledger details are created as these must always exist against a Financial Transaction.
- E. They control when a Financial Transaction is to be swept onto a bill.

Correct Answer: ACD

QUESTION 2

Which type(s) of script(s) contain predefined input/output parameters?

- A. Service Scripts
- B. Plug-in Scripts
- C. BPA Scripts
- D. Plug-in and Service Scripts
- E. No scripts have predefined input/output parameters.

Correct Answer: E

QUESTION 3

When a bill is completed, bill messages can be retrieved from many sources. Which three are valid sources? (Choose three.)

- A. Account
- B. Service Agreement Type
- C. Meter Read's Remark
- D. Account's Customer Class
- E. Bill Segment Type

Correct Answer: ABD



QUESTION 4

When a customer has a specific price for a defined quantity which is different to other customers, where is this specific price for the related Bill Factor defined?

- A. Rate Component
- B. Bill Factor Characteristic
- C. Bill Factor Value
- D. Service Agreement ?Contract Value
- E. Account Characteristic

Correct Answer: E

QUESTION 5

Which four are the valid types of Characteristic Types? (Choose four.)

- A. Predefined Value
- B. Ad hoc Value
- C. Lookup Value
- D. Foreign Key Value
- E. File Location

Correct Answer: ABDE

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