

1Z0-970^{Q&As}

Oracle Sales Cloud 2017 Implementation Essentials

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QUESTION 1

Which two Customer Center Profile Options would be used to automatically assign Territories to Accounts? (Choose two.)

- A. ZCA_SA_AUTO_ASSIGN_ON_CREATE
- B. Territories must be manually assigned to Accounts
- C. ZCA_SA_TERRITORY_ASSIGNMENT
- D. ZCA_SA_AUTO_ASSIGN_ON_UPDATE
- E. MOO_AUTO_ASSIGN
- Correct Answer: AD

Reference https://docs.oracle.com/cloud/r13_update17c/salescs_gs/OASAL/OASAL1439686.htm#OASAL1439686

QUESTION 2

Which four key attributes can you configure to reference customers in Oracle Sales Cloud? (Choose four.)

A. Reference association with Lead: In the references UI, the Lead tab displays all Leads where the reference customer was used.

B. Reference association with Opportunity: In the references UI, the Opportunity tab displays all Opportunities where the reference customer was used.

C. Collateral: Associates collateral with reference customers to give salespeople materials to help them make sales.

D. References profile: Stores and maintains the reference customer profile, which also displays some underlying party-specific attributes and lists the deals the reference has already participated in.

E. Status: Indicates whether or not the customer is an active reference.

F. Rank: Designates the internal ranking of the customer, such as 1, 2, or 3.

Correct Answer: BCEF

Referene https://docs.oracle.com/cd/E48434_01/doc.1118/e49570/F1159749AN1A3C5.htm

QUESTION 3

Which two actions occur in the application when a sandbox is published? (Choose two.)

A. The transactional data that is created in the active sandbox disappears.

- B. The application sends an email notification reaffirming the success of the sandbox publication.
- C. All other configurators\\' sandboxes become stale.



- D. Changes made in the application are visible only for users chosen by the configurator.
- E. The application shows warnings if the sandbox is outdated.

Correct Answer: BD

QUESTION 4

Which two options should you check for before importing product groups by using File-Based Import? (Choose two.)

A. whether all the required data values are configured and imported in the production instance

B. whether all the products related to the products groups to be imported already exist in the production instance

C. whether the Sales Cloud was customized to capture additional attributes and whether the customization has already been migrated

D. whether all the product groups that are to be imported already exist in the production instance

Correct Answer: AC

QUESTION 5

Which statement is correct with regards to leads and opportunities?

A. Once a lead is converted to an opportunity, you can manually add multiple opportunities to it.

B. Lead to opportunity is a one-to-one relation, hence you cannot have one lead assigned to multiple opportunities.

C. You can have multiple leads associated with a single opportunity but not a single lead associated with multiple opportunities.

D. Once a lead is converted to an opportunity, you cannot associate another opportunity with it.

Correct Answer: A

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