



# 1Z0-996-20<sup>Q&As</sup>

Oracle Utilities Customer Cloud Service 2020 Implementation  
Essentials

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### QUESTION 1

Usage transactions can contain date breaks. Which is used to supply date breaks?

- A. the Deferred Monitor Calculation Algorithm
- B. the Usage Subscription Type
- C. the requesting system or user input
- D. the Usage Subscription BO

Correct Answer: B

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### QUESTION 2

What determines an Account's Balance?

- A. the sum of all the Financial Transactions linked directly to the service agreements related to the account
- B. the amount recorded in the "Balance Due" field on an account
- C. the logic defined in a plug-in spot on the Installations Option
- D. the sum of all the balances recorded in the "Balance Due" field on each service agreement related to the account
- E. the sum of all the Financial Transactions linked directly to the account

Correct Answer: E

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### QUESTION 3

Approval Profiles control which aspects of an Adjustment?

- A. whether current and/or payoff balance are affected by the adjustment
- B. control how adjustments are approved
- C. if an adjustment requires approval before it's frozen
- D. information defaulted on an Adjustment
- E. whether the adjustment should appear on the customer's next bill

Correct Answer: A

Reference: [https://docs.oracle.com/cd/E73180\\_01/PDF/4.1.1.1%20CCB.v2.5.Manage%20Adjustment%20and%20Adjustment%20Approval.pdf](https://docs.oracle.com/cd/E73180_01/PDF/4.1.1.1%20CCB.v2.5.Manage%20Adjustment%20and%20Adjustment%20Approval.pdf)

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#### QUESTION 4

Which three are important Account concepts that must always be followed? (Choose three.)

- A. Accounts expire when there are no active contracts.
- B. An Account can only reference one and only one person at one time.
- C. Every Account has a unique, system-assigned Account ID.
- D. Bills are produced for an account and are sent to the account persons.
- E. An Account references one or more persons.

Correct Answer: BCD

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#### QUESTION 5

New: An electric utility is starting an Advanced Meter Infrastructure (AMI) roll-out for their residential customers. The initial plan is to roll out devices from their manufacturer with potentially three different device models. The customer has not decided what head-end systems they will use to communicate with these devices. Based on the customer's initial roll-out strategy, the devices will have to be configured consistently to support existing tariffs for billing.

Which is a valid consideration to determine the setup of device type administrative data for this implementation?

- A. billing usage rules
- B. the model number
- C. the device's date of manufacturer
- D. valid head-end systems, valid device configuration types, and the electricity service type

Correct Answer: C

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