



# 1Z0-996-20<sup>Q&As</sup>

Oracle Utilities Customer Cloud Service 2020 Implementation Essentials

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#### QUESTION 1

When you cancel a payment, what will the system automatically do?

- A. generate a new Financial Transaction to reverse the original Financial Transaction
- B. cancel all tenders associated with the payment
- C. impact the credit rating
- D. charge a NSF Fee for the payment cancellation

Correct Answer: D

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#### QUESTION 2

A Service Order Orchestrator determines the steps required to complete the service.

As an example, based on the state of the service point, what does the Enable Service Orchestrator determine the actions for?

- A. Create a Device Configuration; Install a Device; Turn on the Device
- B. Connect the Service Point; Install a Device; Create a Usage Subscription
- C. Create a Service Point; Install a Device; Turn on the Device
- D. Connect the Service Point; Install a Device; Turn on the Device

Correct Answer: C

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#### QUESTION 3

Which three are important Account concepts that must always be followed? (Choose three.)

- A. Accounts expire when there are no active contracts.
- B. An Account can only reference one and only one person at one time.
- C. Every Account has a unique, system-assigned Account ID.
- D. Bills are produced for an account and are sent to the account persons.
- E. An Account references one or more persons.

Correct Answer: BCD

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#### QUESTION 4



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Usage transactions can contain date breaks. Which is used to supply date breaks?

- A. the Deferred Monitor Calculation Algorithm
- B. the Usage Subscription Type
- C. the requesting system or user input
- D. the Usage Subscription BO

Correct Answer: B

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#### QUESTION 5

Within the application, operational devices can be assets or components.

Which two statements are true about components? (Choose two.)

- A. Components are attached to assets.
- B. Components have a disposition that tracks their location and status.
- C. Components can be installed at locations.
- D. Components are not a class of assets.
- E. Components can't have specifications.

Correct Answer: AC

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