



1Z0-996-20^{Q&As}

Oracle Utilities Customer Cloud Service 2020 Implementation Essentials

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QUESTION 1

Within the application, operational devices can be assets or components.

Which two statements are true about components? (Choose two.)

- A. Components are attached to assets.
- B. Components have a disposition that tracks their location and status.
- C. Components can be installed at locations.
- D. Components are not a class of assets.
- E. Components can't have specifications.

Correct Answer: AC

QUESTION 2

Which configuration steps are required to derive loss-adjusted kWh on a measuring component based on a loss factor value related to a service point?

- A. Configure a Service Point Characteristic Type and derivation algorithm, and then associate the algorithm to the Measuring Component Type and the characteristic value to the service point.
- B. Configure an SQI and the derivation algorithm, and then associate the algorithm to the Measuring Component Type and SQI to the service point.
- C. Configure a factor and derivation algorithm, and then associate the factor to the Measuring Component Type and the derivation algorithm to the service point.
- D. Configure a factor and derivation algorithm, and then associate both to the Measuring Component Type and service point.
- E. Configure a Service Point Characteristic Type, factor, derivation algorithm, and Service Quantity Identifier (SQI), and then associate the SQI and derivation algorithm to the Measuring Component Type and the characteristic value to the service point.

Correct Answer: B

QUESTION 3

What Service Order activity types does the application include?

- A. Start Service; Stop Service; Cut for Non-Payment; Reconnect Service for Payment; Exchange Meter; Move-In/Move-Out Service
- B. Start Service; Stop Service; Install Meter; Remove Meter; Exchange Meter; Move-In/Move-Out Service



C. Enable Service; Disable Service; Install Meter; Remove Meter; Exchange Meter; Back-to-Back Service

D. Enable Service; Disable Service; Cut for Non-Payment; Reconnect Service for Payment; Exchange Meter; Back-to-Back Service

Correct Answer: D

Reference: https://docs.oracle.com/cd/E91711_01/PDF/MDM-SGG_Business_User_Guide_v2_2_0_2.pdf

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QUESTION 4

What happens when a device's measuring components are reconfigured (a new measuring component will be read) at a service point?

A. A device with a new configuration type is created.

B. The original installation event is updated with the "removal" (expire old device configuration).

C. A device with a new configuration type is created. Moreover, a new installation event is created to "install" (new device configuration).

D. The original installation event is updated with the "removal" (expire old device configuration) and a new installation event is created to "install" (new device configuration).

E. A new installation event is created to "install" (new device configuration).

Correct Answer: D

QUESTION 5

There has been a meter exchange at a service point in the past year.

How many installation events exist for the service point for the past year?

A. Two

B. One

C. Four

D. None

E. Three

Correct Answer: B

Reference: https://docs.oracle.com/cd/E18733_01/pdf/E18368_V2_01.pdf