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Oracle Utilities Customer Cloud Service 2021 Implementation Essentials

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QUESTION 1

Approval Profiles control which aspects of an Adjustment?

- A. whether current and/or payoff balance are affected by the adjustment
- B. control how adjustments are approved
- C. if an adjustment requires approval before it's frozen
- D. information defaulted on an Adjustment
- E. whether the adjustment should appear on the customer's next bill

Correct Answer: A

Reference: https://docs.oracle.com/cd/E73180_01/PDF/4.1.1.1%20CCB.v2.5.Manage%20Adjustment%20and%20Adjustment%20Approval.pdf

QUESTION 2

Which three statements are correct for Adjustment Types? (Choose three.)

- A. They can default an Adjustment Amount to adjustments.
- B. They control how adjustments appear on bills.
- C. They control whether a rate is to be called to calculate an adjustment amount.
- D. They control the valid Service Agreement Types that adjustments can be linked to.
- E. They control the valid Adjustment Profiles that adjustment types can belong to.

Correct Answer: BCD

QUESTION 3

Which statement supports usage transaction calculation?

- A. Bill determinants are derived from the final measurements for only interval measuring components or devices installed at the usage subscription's service points during the calculation period.
- B. Bill determinants are derived from the initial measurement data of the measuring components devices installed at the usage subscription's service points during calculation period.
- C. Bill determinants are derived from the final measurements of the measuring components or devices installed at the usage subscription's service points during the calculation period.
- D. Bill determinants are derived from the initial measurement data of the measuring components installed at the usage subscription's devices during the calculation period.



Correct Answer: C

QUESTION 4

Which configuration steps are required to derive loss-adjusted kWh on a measuring component based on a loss factor value related to a service point?

- A. Configure a Service Point Characteristic Type and derivation algorithm, and then associate the algorithm to the Measuring Component Type and the characteristic value to the service point.
- B. Configure an SQL and the derivation algorithm, and then associate the algorithm to the Measuring Component Type and SQL to the service point.
- C. Configure a factor and derivation algorithm, and then associate the factor to the Measuring Component Type and the derivation algorithm to the service point.
- D. Configure a factor and derivation algorithm, and then associate both to the Measuring Component Type and service point.
- E. Configure a Service Point Characteristic Type, factor, derivation algorithm, and Service Quantity Identifier (SQI), and then associate the SQI and derivation algorithm to the Measuring Component Type and the characteristic value to the service point.

Correct Answer: B

QUESTION 5

Within the application, operational devices can be assets or components.

Which two statements are true about components? (Choose two.)

- A. Components are attached to assets.
- B. Components have a disposition that tracks their location and status.
- C. Components can be installed at locations.
- D. Components are not a class of assets.
- E. Components can't have specifications.

Correct Answer: AC

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