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Oracle Utilities Customer Cloud Service 2021 Implementation Essentials

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QUESTION 1

What happens when a device's measuring components are reconfigured (a new measuring component will be read) at a service point?

- A. A device with a new configuration type is created.
- B. The original installation event is updated with the "removal" (expire old device configuration).
- C. A device with a new configuration type is created. Moreover, a new installation event is created to "install" (new device configuration).
- D. The original installation event is updated with the "removal" (expire old device configuration) and a new installation event is created to "install" (new device configuration).
- E. A new installation event is created to "install" (new device configuration).

Correct Answer: D

QUESTION 2

Which two statements about usage subscription types are correct? (Choose two.)

- A. Usage subscription types define the main billing contact.
- B. Usage subscription types define the time zone.
- C. Usage subscription types define the valid service point types.
- D. Usage subscription types define the recipient of the usage.

Correct Answer: BC

Reference: https://docs.oracle.com/cd/E26671_02/PDF/E18186_05.pdf (40, 41)

QUESTION 3

What can cause a bill segment to have multiple bill calculation headers?

- A. multiple Rate Version Calculation Group
- B. multiple Scheduled Read Dates covered by the bill period
- C. proration at Bill Factor level
- D. multiple service agreements being covered by a bill segment
- E. proration at Calculation Rules level

Correct Answer: C



QUESTION 4

Which three are important Account concepts that must always be followed? (Choose three.)

- A. Accounts expire when there are no active contracts.
- B. An Account can only reference one and only one person at one time.
- C. Every Account has a unique, system-assigned Account ID.
- D. Bills are produced for an account and are sent to the account persons.
- E. An Account references one or more persons.

Correct Answer: BCD

QUESTION 5

Usage transactions can contain date breaks. Which is used to supply date breaks?

- A. the Deferred Monitor Calculation Algorithm
- B. the Usage Subscription Type
- C. the requesting system or user input
- D. the Usage Subscription BO

Correct Answer: B

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