



# 1Z0-996-21<sup>Q&As</sup>

Oracle Utilities Customer Cloud Service 2021 Implementation Essentials

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### QUESTION 1

What correctly describes the possible causes of price proration?

- A. change in Bill Factor only
- B. changes in Rate Schedule and Bill Factor only
- C. change in Rate Schedule only
- D. change in Rate Version Calculation Group only
- E. changes in Rate Version Calculation Group and Bill Factor only

Correct Answer: B

Reference: [https://docs.oracle.com/cd/E18733\\_01/pdf/E18367\\_V3\\_01.pdf](https://docs.oracle.com/cd/E18733_01/pdf/E18367_V3_01.pdf)

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### QUESTION 2

On which three entities can proration be disabled? (Choose three.)

- A. Calculation Rule Business Object
- B. Bill Factor
- C. Calculation Rule
- D. Rate Version Calculation Group
- E. Rate Schedule

Correct Answer: ADE

### QUESTION 3

Which statement correctly describes the relation between a device and a measuring component?

- A. A device configuration links a device only to interval channels.
- B. Two measuring components on the same device should have the same Units of Measure (UOM).
- C. A device should have only one measuring component type.
- D. A device can have any combination of interval and/or scalar measuring components.

Correct Answer: D

Reference: [https://docs.oracle.com/cd/E26671\\_02/PDF/E18186\\_05.pdf](https://docs.oracle.com/cd/E26671_02/PDF/E18186_05.pdf) (33)

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#### QUESTION 4

Which entity defines the type of collection process to start based on age of debt, amount of debt, and type of customer?

- A. Debt Class
- B. Customer Class
- C. Collection Class Control
- D. Collection Class
- E. Collection Process Template

Correct Answer: A

Reference: [https://docs.oracle.com/cd/E28945\\_01/4.3%20Collect%20Revenue/CCandB%20URM%204.3.2.1.pdf](https://docs.oracle.com/cd/E28945_01/4.3%20Collect%20Revenue/CCandB%20URM%204.3.2.1.pdf)

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#### QUESTION 5

Using a base-supplied algorithm type, what is payment distribution priority typically determined by?

- A. Customer Class and Service Agreement Type
- B. Payment Type + Debt Age
- C. Debt Age
- D. Service Agreement Type's Priority and Debt Age
- E. Customer Class and Debt Age

Correct Answer: E

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