



# 1Z0-996-21<sup>Q&As</sup>

Oracle Utilities Customer Cloud Service 2021 Implementation Essentials

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### QUESTION 1

Which three are important Account concepts that must always be followed? (Choose three.)

- A. Accounts expire when there are no active contracts.
- B. An Account can only reference one and only one person at one time.
- C. Every Account has a unique, system-assigned Account ID.
- D. Bills are produced for an account and are sent to the account persons.
- E. An Account references one or more persons.

Correct Answer: BCD

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### QUESTION 2

When a customer has a specific price for a defined quantity which is different to other customers, where is this specific price for the related Bill Factor defined?

- A. Bill Factor Characteristic
- B. Bill Factor Value
- C. Service Agreement - Contract Value
- D. Calculation Rule
- E. Account Characteristic

Correct Answer: C

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### QUESTION 3

Within the application, operational devices can be assets or components.

Which two statements are true about components? (Choose two.)

- A. Components are attached to assets.
- B. Components have a disposition that tracks their location and status.
- C. Components can be installed at locations.
- D. Components are not a class of assets.
- E. Components can't have specifications.

Correct Answer: AC

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#### QUESTION 4

How should you configure the derived values that are relevant for a device?

- A. Configure the derived values on the Measuring Component for the measuring components to be defined on the device.
- B. Configure the derived values on the Measuring Component Type for the measuring components to be defined on the device.
- C. Configure the derived values on the Device Type for the derived values to be defined on the device.
- D. Configure the derived values on the Final Measurement Type for the measuring components to be defined on the device.

Correct Answer: D

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#### QUESTION 5

There has been a meter exchange at a service point in the past year.

How many installation events exist for the service point for the past year?

- A. Two
- B. One
- C. Four
- D. None
- E. Three

Correct Answer: B

Reference: [https://docs.oracle.com/cd/E18733\\_01/pdf/E18368\\_V2\\_01.pdf](https://docs.oracle.com/cd/E18733_01/pdf/E18368_V2_01.pdf)

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