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Oracle Utilities Customer Cloud Service 2022 Implementation
Professional





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QUESTION 1

When you cancel a payment, what will the system automatically do?

- A. generate a new Financial Transaction to reverse the original Financial Transaction
- B. cancel all tenders associated with the payment
- C. impact the credit rating
- D. charge a NSF Fee for the payment cancellation

Correct Answer: D

QUESTION 2

Which describes derived values and their relationship with Final Measurements?

- A. Final Measurements can have multiple derived values, which represent other values for the same Final Measurement Date/Time.
- B. Derived values can have multiple Final Measurements, which represent other values for the same Initial Measurement Date/Time.
- C. Final Measurements can have one derived value, which represents an alternative for the same Final Measurement Date/Time.
- D. Final Measurements can have one derived value, which represents the Initial Measurement for the same Final Measurement Date/Time.

Correct Answer: D

QUESTION 3

What determines an Account's Balance?

- A. the sum of all the Financial Transactions linked directly to the service agreements related to the account
- B. the amount recorded in the "Balance Due" field on an account
- C. the logic defined in a plug-in spot on the Installations Option
- D. the sum of all the balances recorded in the "Balance Due" field on each service agreement related to the account
- E. the sum of all the Financial Transactions linked directly to the account

Correct Answer: E

QUESTION 4



On which three entities can proration be disabled? (Choose three.)

- A. Calculation Rule Business Object
- B. Bill Factor
- C. Calculation Rule
- D. Rate Version Calculation Group
- E. Rate Schedule

Correct Answer: ADE

QUESTION 5

A Service Order Orchestrator determines the steps required to complete the service.

As an example, based on the state of the service point, what does the Enable Service Orchestrator determine the actions for?

- A. Create a Device Configuration; Install a Device; Turn on the Device
- B. Connect the Service Point; Install a Device; Create a Usage Subscription
- C. Create a Service Point; Install a Device; Turn on the Device
- D. Connect the Service Point; Install a Device; Turn on the Device

Correct Answer: C

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