



# 1Z0-996-22<sup>Q&As</sup>

Oracle Utilities Customer Cloud Service 2022 Implementation  
Professional

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### QUESTION 1

Which entity defines the type of collection process to start based on age of debt, amount of debt, and type of customer?

- A. Debt Class
- B. Customer Class
- C. Collection Class Control
- D. Collection Class
- E. Collection Process Template

Correct Answer: A

Reference: [https://docs.oracle.com/cd/E28945\\_01/4.3%20Collect%20Revenue/CCandB%20URM%204.3.2.1.pdf](https://docs.oracle.com/cd/E28945_01/4.3%20Collect%20Revenue/CCandB%20URM%204.3.2.1.pdf)

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### QUESTION 2

Which major entities hold the key geographic, demographic, and financial information related to a customer who is financially responsible for a property?

- A. Account, Bill, Customer Class, Premise, Service Agreement
- B. Account, Bill, Premise, Service Agreement, Service Port
- C. Account, Person, Premise, Service Agreement, Service Port
- D. Account, Customer Class, Person, Premise, Service Agreement
- E. Account, Customer Class, Premise, Service Agreement, Service Port

Correct Answer: C

Reference: [https://docs.oracle.com/cd/E18733\\_01/pdf/E18367\\_V1\\_01.pdf](https://docs.oracle.com/cd/E18733_01/pdf/E18367_V1_01.pdf) (3)

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### QUESTION 3

Which two plug-in spots can call the rating functionality using base package-supplied algorithm types? (Choose two.)

- A. Adjustment Type - Adjustment FT Creation
- B. Billable Charge Template
- C. Bill Segment Type - Bill Segment Create
- D. Adjustment Type - Generate
- E. Bill Segment Type - Bill Segment FT Creation

Correct Answer: AE



#### QUESTION 4

What contains the details of how a bill was calculated and how it will be printed on a bill?

- A. Calculation Rules
- B. Rate Schedule
- C. Service Agreement
- D. Bill Segments
- E. Bill

Correct Answer: D

Reference: [https://docs.oracle.com/cd/E73180\\_01/PDF/4.2.2.2%20CCB.v2.5.Manage%20Meter%20Charges.pdf](https://docs.oracle.com/cd/E73180_01/PDF/4.2.2.2%20CCB.v2.5.Manage%20Meter%20Charges.pdf)

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#### QUESTION 5

How do you ensure that specific Validation, Editing, and Estimation (VEE) rules are applied to estimated measurements?

- A. by adding the VEE Group to the Device Configuration Type
- B. by adding the estimation rules to the Manual Override VEE Group to the Measuring Component Type
- C. by adding the VEE Group to the Device Type
- D. by adding the VEE Group as the Fallback VEE Group for the appropriate VEE role

Correct Answer: B

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