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Oracle Utilities Customer Cloud Service 2019 Implementation Essentials

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QUESTION 1

Which three statements are correct for Adjustment Types? (Choose three.)

- A. They can default an Adjustment Amount to adjustments.
- B. They control how adjustments appear on bills.
- C. They control whether a rate is to be called to calculate an adjustment amount.
- D. They control the valid Service Agreement Types that adjustments can be linked to.
- E. They control the valid Adjustment Profiles that adjustment types can belong to.

Correct Answer: BCD

QUESTION 2

Which entity defines the type of collection process to start based on age of debt, amount of debt, and type of customer?

- A. Debt Class
- B. Customer Class
- C. Collection Class Control
- D. Collection Class
- E. Collection Process Template

Correct Answer: A

Reference: [https://docs.oracle.com/cd/E28945_01/4.3%20Collect%20Revenue/CCandB%20URM% 204.3.2.1.pdf](https://docs.oracle.com/cd/E28945_01/4.3%20Collect%20Revenue/CCandB%20URM%204.3.2.1.pdf)

QUESTION 3

How many devices can be installed at a service point at an instance in time?

- A. exactly one device
- B. up to three devices
- C. one for each service type
- D. one for each measuring component

Correct Answer: A

Reference: https://docs.oracle.com/cd/E80256_01/PDF/MDM-SGG_Business_User_Guide_v2_2_0_0.pdf



QUESTION 4

Which statement is true about specifications?

- A. Specifications include the inspection history of an asset.
- B. Specifications apply only to assets and not to components.
- C. Specifications can include peer specifications.
- D. A single specification can only be used on one asset.

Correct Answer: D

QUESTION 5

There has been a meter exchange at a service point in the past year.

How many installation events exist for the service point for the past year?

- A. Two
- B. One
- C. Four
- D. None
- E. Three

Correct Answer: B

Reference: https://docs.oracle.com/cd/E18733_01/pdf/E18368_V2_01.pdf

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