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Oracle Utilities Customer Cloud Service 2019 Implementation Essentials

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QUESTION 1

What correctly describes the possible causes of price proration?

- A. change in Bill Factor only
- B. changes in Rate Schedule and Bill Factor only
- C. change in Rate Schedule only
- D. change in Rate Version Calculation Group only
- E. changes in Rate Version Calculation Group and Bill Factor only

Correct Answer: B

Reference: https://docs.oracle.com/cd/E18733_01/pdf/E18367_V3_01.pdf

QUESTION 2

Your client has installed scalar devices to measure the solar energy generated (Export) and the energy received (Import) from the National Grid. This data is stored in separate measuring components (registers).

The validation rules are generally the same for both measuring components, but there is one exception. The Negative Consumption check applies only to energy received (import). Which two are possible configurations resulting in the Negative Consumption rule being checked for energy received (import) only? (Choose two.)

- A. Modify the base VEE rule.
- B. Remove the Negative Consumption check from the VEE group.
- C. Create two different VEE groups.
- D. Use Eligibility Criteria.
- E. Use the Skip Flag in the VEE rule.

Correct Answer: CD

QUESTION 3

Measuring components are either subtractive or consumptive. Which statement correctly describes these two concepts?

- A. Subtractive measuring components are associated only with water service, whereas consumptive measuring components are for gas and electric services.
- B. Subtractive measuring components are used to measure demand, whereas consumptive measuring components are used to measure how much was consumed since the previous reading.



C. Subtractive measuring components are associated with deductive meters, whereas consumptive measuring components are not.

D. A subtractive measuring component's consumption for a given period of time is the end measurement minus the start measurement. A consumptive measuring component's consumption is simply the measurement itself, and represents the consumption for the period of time since the previous measurement was taken.

Correct Answer: B

Reference: https://docs.oracle.com/cd/E91711_01/PDF/MDM-SGG_Business_User_Guide_v2_2_0_2.pdf

QUESTION 4

When you cancel a payment, what will the system automatically do?

- A. generate a new Financial Transaction to reverse the original Financial Transaction
- B. cancel all tenders associated with the payment
- C. impact the credit rating
- D. charge a NSF Fee for the payment cancellation

Correct Answer: D

QUESTION 5

Which three statements are true in relation to Financial Transaction creation algorithms? (Choose three.)

- A. They control how the payoff balance is affected.
- B. They control when a Financial Transaction is to be swept onto a bill.
- C. They control how the General Ledger details are created as these must always exist against a Financial Transaction.
- D. They control if and how the General Ledger entries are created.
- E. They control how the current balance is affected.

Correct Answer: ABD

Reference: https://docs.oracle.com/cd/E18733_01/pdf/E18368_V1_01.pdf

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