1Z0-996^{Q&As}

Oracle Utilities Customer Cloud Service 2019 Implementation Essentials

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QUESTION 1

Which three initial measurement data (IMD) exception categories are available when you execute VEE rules? (Choose three.)

A. Issue

B. Terminate

C. Low

D. Information

E. Complete

Correct Answer: ABD

Reference: https://docs.oracle.com/cd/E18729_01/pdf/E18187_01.pdf (32)

QUESTION 2

Which three statements are true in relation to a Payment Arrangement Request? (Choose three.)

A. examines the Account\\'s eligibility for Payment Arrangement

B. ensures creation of either Pay Plan or Payment Arrangement

C. creates the Payment Arrangement Service Agreement

D. calculates delinquent amount for Service Agreements eligible for Payment Arrangement

E. determines if the Payment Arrangement Request requires approval

Correct Answer: ACE

QUESTION 3

Which two statements about usage subscription types are correct? (Choose two.)

A. Usage subscription types define the main billing contact.

B. Usage subscription types define the time zone.

C. Usage subscription types define the valid service point types.

D. Usage subscription types define the recipient of the usage.

Correct Answer: BC

Reference: https://docs.oracle.com/cd/E26671_02/PDF/E18186_05.pdf (40, 41)

QUESTION 4

When a customer has a specific price for a defined quantity which is different to other customers, where is this specific price for the related Bill Factor defined?

A. Bill Factor Characteristic

B. Bill Factor Value

C. Service Agreement - Contract Value

D. Calculation Rule

E. Account Characteristic

Correct Answer: C

QUESTION 5

If a customer makes a payment for more than what is due for the account, which entity contains the logic for how this overpayment should be handled?

A. Tender Type

B. Installation Options

C. Customer Class

D. Pay Segment Type

E. Service Agreement Type

Correct Answer: BCE

Reference: https://docs.oracle.com/cd/E18733_01/pdf/E18368_V1_01.pdf

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