



# 210-060<sup>Q&As</sup>

Implementing Cisco Collaboration Devices

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### QUESTION 1

Which is the Cisco recommended minimum viewing distance for a 52" monitor installed in a video conferencing room?

- A. 2.5 m
- B. 2.0 m
- C. 3.0 m
- D. 1.5 m

Correct Answer: D

### QUESTION 2

Drag from the left to correct steps.

Select and Place:

The phone uses DHCP to learn its IP address, subnet mask, default gateway, and TFTP server address. (Other items may be learned also)	Step1
The phone loads its locally stored firmware image.	Step2
The phone contacts the TFTP server and requests its configuration file. (Each phone has a customized configuration file named SEP<mac_address>.cnf.xml created by CUCM and uploaded to TFTP when the administrator creates or modifies the phone.)	Step3
The phone obtains power(PoE or AC adapter)	Step4
The phone learns the Voice VLAN ID via CDP from the switch	Step5
The phone registers with the primary CUCM server listed in its configuration file. CUCM then sends the softkey template to the phone using SCCP message.	Step6

Correct Answer:



	The phone obtains power(PoE or AC adapter)
	The phone loads its locally stored firmware image.
	The phone learns the Voice VLAN ID via CDP from the switch
	The phone uses DHCP to learn its IP address, subnet mask, default gateway, and TFTP server address. (Other items may be learned also)
	The phone contacts the TFTP server and requests its configuration file. (Each phone has a customized configuration file named SEP<mac_address>.cnf.xml created by CUCM and uploaded to TFTP when the administrator creates or modifies the phone.)
	The phone registers with the primary CUCM server listed in its configuration file. CUCM then sends the softkey template to the phone using SCCP message.

**QUESTION 3**

A network administrator wants a new employee to download the RTMT tool. Which menu option supports this function?

- A. Bulk Administration > Job Scheduler > Plugins
- B. Application > Plugins
- C. Call routing > Plugins
- D. Server > Region > Plugins

Correct Answer: B

Reference: <https://supportforums.cisco.com/t5/collaboration-voice-and-video/using-rtmt-to-monitor-cisco-unity-connection-and-cucm/ta-p/3122211>

**QUESTION 4**

The receptionist has a Cisco 7965 phone with 24-button side-car configuration. The side-car button of the phone does not light up when the line is in use. Which phone configuration is missing?

- A. Subscriber calling search space



- B. Location
- C. BLF audible alert setting
- D. Phone button template

Correct Answer: A

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#### QUESTION 5

A user presses the envelope button on a 7945 IP phone, but it only launches audio voicemail. Where should the voice systems administrator troubleshoot?

- A. Visual voicemail IP phone service in Cisco Unity Connection
- B. Visual voicemail IP phone service in Cisco Unified Communications Manager
- C. SIP trunk between Cisco Unified Communications Manager and Unity Connection
- D. IP phone network connectivity

Correct Answer: C

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