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QUESTION 1

Which of the following should be used for wiring a home cable Internet connection?

- A. RG-6
- B. Plenum
- C. PVC
- D. BNC

Correct Answer: A

QUESTION 2

A customer purchased a new laptop and wants to upgrade its storage space. The customer is having difficulty identifying the hard drive in the unit. There does not appear to be a place for a 2.5in drive, but something similar in size to a stick of RAM is screwed in parallel to the motherboard. Which of the following drives does the customer need to purchase to upgrade the storage?

- A. 3.5in drive
- B. 5400rpm drive
- C. RAID drive
- D. M.2 drive

Correct Answer: D

QUESTION 3

A technician receives a laptop from an end user who reports that some aspects of the image are left behind when applications are closed and persist until reboot. The technician also notices black dots throughout the screen. The technician recalibrates the display settings and updates the drivers for the display adapter, but the issue persists.

Which of the following is the laptop MOST likely experiencing? (Choose two.)

- A. Artifacts
- B. Distorted geometry
- C. VGA degradation
- D. Burn in
- E. Dead pixels
- F. Distorted image



Correct Answer: DE

QUESTION 4

Which of the following offers the longest battery life and has a screen designed specifically for use in direct sunlight?

- A. Smartphone
- B. E-reader
- C. Tablet
- D. Ultrabook

Correct Answer: B

QUESTION 5

A technician is building a new PC and needs to install RAM. The motherboard has four slots, which are grouped in pairs. Which of the following types of RAM would be MOST appropriate?

- A. Single channel
- B. Dual channel
- C. Triple channel
- D. Quad channel

Correct Answer: B

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