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QUESTION 1

A home user installed a new high-end video card for 3-D gaming and virtual reality into a mid-tower PC. The user frequently experiences sudden shutdowns in the middle of game play across multiple applications. Which of the following troubleshooting steps should be taken to isolate the issue? (Select TWO)

- A. Verify if the current power strip ampere rating is sufficient
- B. Inspect the battery in the uninterruptible power supply
- C. Examine cooling requirements to determine if the current cooling solution is adequate
- D. Confirm the latest patches for all impacted applications are installed
- E. Check the BIOS configuration settings to ensure all fans are on automatic
- F. Determine if the current power supply is capable of meeting the requirements.

Correct Answer: CF

QUESTION 2

A technician is installing a new office workgroup printer and wants to network it across all computers. Which of the following methods would accomplish this with the MOST reliable results?

- A. Enable Bluetooth on the printer and allow users to print wirelessly
- B. Connect a network cable to the printer and establish IP-based printing
- C. Connect it over parallel cable to a PC and share the printer with users
- D. Connect it over USB to a PC and share the printer with users

Correct Answer: B

QUESTION 3

A technician is determining the specifications for a desktop computer that will be used at trade shows all over the world. The computer will have the maximum amount of RAM. The CPU, GPU, and storage will be typical of a business workstation.

Which of the following system parameters is the MOST important for the technician to consider when choosing a power supply?

- A. input voltage
- B. Efficiency rating
- C. 12V rail amperage
- D. Number of SATA connectors



Correct Answer: A

QUESTION 4

A technician is troubleshooting a computer that will not boot to the OS. There is a loud clicking noise coming from inside the computer, and the fans are running at maximum speed. Which of the following is MOST likely the issue?

- A. An internal cable is touching the fans
- B. The PSU is overloaded
- C. The RAID set is not configured
- D. There is a hard disk failure

Correct Answer: D

QUESTION 5

A technician is upgrading a lab to VDI using thin client computers. The lab previously used laptops with a Wi-Fi connection. Which of the following is required for the thin clients to operate?

- A. UPS
- B. Network cable
- C. External hard drives
- D. KVM

Correct Answer: B

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