



# 220-1001<sup>Q&As</sup>

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### QUESTION 1

A laser printer is consistently having issues picking up paper from the tray as the print is initiated. There are no problems with print quality.

Which of the following parts should be replaced FIRST?

- A. The fuser
- B. The tray assembly
- C. The toner
- D. The rollers

Correct Answer: B

Reference: [https://okiprinting-en-gb.custhelp.com/app/answers/detail/a\\_id/201/~the-printer-is-having-problems-feeding-paper-from-the-tray](https://okiprinting-en-gb.custhelp.com/app/answers/detail/a_id/201/~the-printer-is-having-problems-feeding-paper-from-the-tray)

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### QUESTION 2

Which of the following categories of Ethernet cable would be BEST suited for the physical connectivity of a SAN?

- A. Category 5
- B. Category 5e
- C. Category 6
- D. Category 6a

Correct Answer: D

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### QUESTION 3

A technician is troubleshooting disrupted Internet connectivity in a small business environment with a perimeter firewall a domain controller managed switches and several access points. After running an ipconfig command on the affected workstations the technician observes an APIPA address being assigned. Which of the following should the technician perform FIRST When troubleshooting the issue?

- A. Update the perimeter firewall firmware from the vendor
- B. Check if the DHCP service is running on the domain controller
- C. Enable DHCP on one of the access points
- D. Check the ACLs on the managed switches.

Correct Answer: A

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#### QUESTION 4

Which of the following adapters may suffer signal degradation or data loss due to conversion?

- A. DVI to HDMI
- B. HDMI to DisplayPort
- C. USB to Ethernet
- D. DVI-D to VGA

Correct Answer: D

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#### QUESTION 5

A fast-food restaurant has been using a printer to create sales receipts on a PoS kiosk. The restaurant recently purchased a new brand of receipt paper rolls. After installing one of the new rolls, the printer outputs blank paper. Which of the following is the MOST likely cause of the issue?

- A. The ink cartridge is empty.
- B. The pickup rollers are dirty.
- C. The transfer belt is defective.
- D. Non-thermal paper is installed.

Correct Answer: D

Reference: <https://pandapaperroll.com/receipt-paper-types/>

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