



# 220-1002<sup>Q&As</sup>

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### QUESTION 1

A user turns on a new laptop and attempts to log in to specialized software, but receives a message stating that the address is already in use. The user logs on to the old desktop and receives the same message. A technician checks the account and sees a comment that the user requires a specifically allocated address before connecting to the software.

Which of the following should the technician do to MOST likely resolve the issue?

- A. Bridge the LAN connection between the laptop and the desktop.
- B. Set the laptop configuration to DHCP to prevent conflicts.
- C. Remove the static IP configuration from the desktop.
- D. Replace the network card in the laptop, as it may be defective.

Correct Answer: B

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### QUESTION 2

A technician accessed a network share from a computer joined to workgroup. The technician logged in as "user1" and directed the computer to save the username and password. Several weeks later, the technician wants to log in to this network share using the administrator account. The computer does not prompt for a username and password, but it automatically logs in to the network share under the "user1" account.

Which of the following would allow the technician to log in using the "administrator" username?

- A. Use the command: net use Z: \\fileservers\share
- B. Go to the Sync Center and disable the offline files feature.
- C. Delete the "user" account for the network share in Credential Manager.
- D. Join the computer and file server to a domain and delegate administrator rights to "user1".
- E. Use the Advanced Sharing options in the Network and Sharing Center and enable "turn on network discovery".

Correct Answer: A

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### QUESTION 3

A technician is replacing a processor in a workstation. After installation, the workstation starts up and immediately shuts down; the technician tries to start the workstation several more times and gets the same result. Which of the following is the cause of this issue?

- A. The workstation is not plugged in.
- B. The thermal paste was not applied.
- C. The memory was not installed properly.



D. The L2 cache was not cleared.

Correct Answer: B

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#### QUESTION 4

Which of the following physical security measures can be combined with a badge reader to create an MFA system to control physical access?

- A. Hardware token
- B. Biometric locks
- C. Key jobs
- D. Smart cards

Correct Answer: D

Badge reader-- Badge readers can be implemented to help prevent unauthorized access. In this type of environment, employees are given badges such as proximity cards or smart cards. When the employee scans the badge, he or she is

allowed entry to the area.

Smart card-- Smart cards are cards that are typically the size of your driver's license or credit card. The embedded memory and chipset in these cards can store identification and authentication information. A smart card can also be

programmed to use as a cash card that is seen in many organizations where employees may use their employee badge to purchase lunch in an onsite cafeteria.

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#### QUESTION 5

A technician is securing a Linux workstation. One of the requirements is to remediate cleartext passwords on the local system.

Which of the following steps should the technician perform to BEST meet this requirement?

- A. Ensure the /etc/hosts file is used on the system.
- B. Ensure the /etc/shadow file is used on the system.
- C. Ensure the /etc/passwd file is used on the system.
- D. Ensure the /etc/httpd file is used on the system.

Correct Answer: A