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QUESTION 1

A technician is replacing a processor in a workstation. After installation, the workstation starts up and immediately shuts down; the technician tries to start the workstation several more times and gets the same result. Which of the following is the cause of this issue?

A. The workstation is not plugged in.

B. The thermal paste was not applied.

C. The memory was not installed properly.

D. The L2 cache was not cleared.

Correct Answer: B

QUESTION 2

A user on a local desktop wants to allow a blocked program through the Windows Firewall.

Which of the following user accounts is necessary to perform this task?

A. Guest

B. Power user

C. Administrator

D. Standard

Correct Answer: C

QUESTION 3

Users are reporting slow connections on their mobile devices when trying to download large data files from the network servers, but users on wired connections are not having any issues. A network technician notices multiple alerts about wireless access points going offline, and several devices connecting to the WLAN are unable to authenticate successfully.

Which of the following issues are the mobile users experiencing?

A. Over-limit data transmission

B. Unauthorized account access

C. Leaked personal data

D. Dropped signals

Correct Answer: D

QUESTION 4

Which of the following filesystem types has native read/write support on all desktop operating systems?

A. FAT32

B. ReFS

C. NTFS

D. EM4

Correct Answer: A

QUESTION 5

A technician is working on a Windows 7 computer that will not boot correctly; it is stuck in a constant loop. Which of the following should the technician perform FIRST to try and resolve this issue?

A. Repair installation

B. A recovery from a shadow copy

C. System restore

D. Factory restore

Correct Answer: A

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