220-1102^{Q&As}

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QUESTION 1

A technician needs to update the software on several hundred Mac laptops. Which of the following is the best method to complete the task?

A. SSH

B. MDM

C. RDP

D. SFTP

Correct Answer: B

For updating software on several hundred Mac laptops, the best method is Mobile Device Management (MDM). MDM solutions allow administrators to remotely manage and update software across multiple devices efficiently, making it an ideal choice for handling software updates on a large scale.

QUESTION 2

A developer is creating a shell script to automate basic tasks in Linux. Which of the following file types are supported by default?

A. .py

B. .js

C. .vbs

D. .sh

Correct Answer: D

https://www.educba.com/shell-scripting-in-linux/

QUESTION 3

An employee using an Apple MacBook is receiving frequent, random pop-up requests from other Apple devices wanting to share photos and videos and asking whether the user would like to accept the request Which of the following configurations should the technician advise the user to change first"?

A. Wi-Fi

B. iCloud

C. Antivirus

D. AirDrop

Correct Answer: D

AirDrop is a feature on Apple devices that allows users to wirelessly share files, photos, and videos with nearby Apple devices. If the MacBook is receiving unsolicited AirDrop requests, adjusting the AirDrop settings to allow sharing with contacts only or turning it off completely can help prevent these random pop-up requests.

QUESTION 4

A user reports a hardware issue to the help desk. Which of the following should the help desk technician do first when responding to the user?

A. Ask the user for the model number of the hardware.

B. Offer a temporary replacement device to the user.

C. Submit the issue to the manufacturer.

D. Remotely install updates to the device driver.

Correct Answer: A

QUESTION 5

Which of the following operating systems would most likely be used to run the inventory management system at a factory?

A. Windows

B. Chrome OS

C. Android

D. iOS

Correct Answer: A

Windows is widely used in industrial and business environments due to its major market presence, extensive support from the industry, and a broad selection of operating system options. It supports a wide variety of software, making it

suitable for running complex systems like an inventory management system in a factory. Other options such as Chrome OS, Android, and iOS are either more consumer-oriented or designed for specific types of devices, making them less

likely choices for an industrial application like inventory management.

References: Professor Messer\\'s CompTIA 220-1102 A+ Course Notes.