



# 220-1102<sup>Q&As</sup>

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### QUESTION 1

An architecture firm is considering upgrading its computer-aided design (CAD) software to the newest version that forces storage of backups of all CAD files on the software's cloud server. Which of the following is MOST likely to be of concern to the IT manager?

- A. All updated software must be tested with alt system types and accessories
- B. Extra technician hours must be budgeted during installation of updates
- C. Network utilization will be significantly increased due to the size of CAD files
- D. Large update and installation files will overload the local hard drives.

Correct Answer: C

The IT manager is most likely to be concerned about network utilization being significantly increased due to the size of CAD files. Backing up all CAD files to the software's cloud server can result in a large amount of data being transferred over the network, which can cause network congestion and slow down other network traffic.

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### QUESTION 2

A user identified that a program installed in a workstation does not have optional features enabled. Which of the following must the technician do to install the optional features?

- A. Go to Programs and Features, uninstall the program, and reinstall it.
- B. Go to Administrative Tools and edit System Configuration.
- C. Go to Administrative Tools and run Disk Cleanup.
- D. Go to Programs and Features, select the program, and click on Change.

Correct Answer: D

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### QUESTION 3

A user needs assistance changing the desktop wallpaper on a Windows 10 computer. Which of the following methods will enable the user to change the wallpaper using a Windows 10 Settings tool?

- A. Open Settings, select Accounts, select, Your info, click Browse, and then locate and open the image the user wants to use as the wallpaper
- B. Open Settings, select Personalization, click Browse, and then locate and open the image the user wants to use as the wallpaper
- C. Open Settings, select System, select Display, click Browse, and then locate and open the image the user wants to use as the wallpaper
- D. Open Settings, select Apps, select Apps and features, click Browse, and then locate and open the image the user wants to use as the wallpaper.



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Correct Answer: B

To change the desktop wallpaper on a Windows 10 computer using a Windows 10 Settings tool, the user should open Settings, select Personalization, click Browse, and then locate and open the image the user wants to use as the wallpaper <https://www.lifewire.com/change-desktop-background-windows-11-5190733>

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#### QUESTION 4

Which of the following combinations meets the requirements for mobile device multifactor authentication?

- A. Password and PIN
- B. Password and swipe
- C. Fingerprint and password
- D. Swipe and PIN

Correct Answer: C

Multifactor authentication (MFA) requires the use of two or more verification factors to gain access to a resource such as an application, online account, or a VPN. The factors are categorized into something you know (like a password or PIN),

something you have (like a security token or a smartphone), and something you are (like a biometric verification such as a fingerprint). Fingerprint and password: This combination meets the criteria for MFA as it uses two different categories

of authentication factors: "something you are" (fingerprint) and "something you know" (password). This enhances security by combining two distinct methods of authentication.

Other combinations mentioned:

Password and PIN: Both of these factors fall under the same category of "something you know," and hence, do not constitute multifactor authentication. Password and swipe: Swiping a pattern is similar to a password in that it is something

you know, so this does not qualify as multifactor authentication. Swipe and PIN: Again, both of these are "something you know" and do not qualify as multifactor authentication since they fall under the same category.

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#### QUESTION 5

An organization wants to deploy a customizable operating system. Which of the following should the organization choose?

- A. Windows 10
- B. macOS
- C. Linux
- D. Chrome OS
- E. iOS



Correct Answer: C

Linux is known for its high degree of customizability and flexibility, making it an ideal choice for organizations looking to deploy a customizable operating system. Unlike proprietary operating systems, Linux allows users to modify or replace almost any part of the system, from the kernel to the desktop environment and applications, to suit their specific needs.

Linux: This open-source operating system provides access to the source code, enabling extensive customization. Organizations can tailor Linux distributions to fit specific requirements, making it a popular choice for servers, specialized

workstation environments, and embedded systems.

Windows 10 (A) and macOS (B) offer some level of customization but are more restricted due to their proprietary nature. Chrome OS (D) is designed for simplicity and security, focusing on web applications, which limits deep system-level customizations. iOS (E) is designed for Apple's mobile devices and is not applicable for organizational deployment beyond mobile and tablet devices; it also offers limited customization compared to Linux.

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