



# 220-801<sup>Q&As</sup>

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#### QUESTION 1

Which of the following memory types is MOST commonly found in Pentium 4 class and newer desktop PCs?

- A. SIMM
- B. RAMBUS
- C. SODIMM
- D. DIMM

Correct Answer: B

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#### QUESTION 2

Which of the following is a standard Intel processor socket type?

- A. F
- B. 754
- C. 940
- D. LGA

Correct Answer: D

Reference. [http://en.wikipedia.org/wiki/Land\\_grid\\_array](http://en.wikipedia.org/wiki/Land_grid_array)

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#### QUESTION 3

A technician encounters prohibited materials on a computer located in a common area that is used by several employees. Which of the following should be done FIRST?

- A. Remove the item from the computer
- B. Show to others so they can be a witness
- C. Copy the item to an external website
- D. Report the incident to management

Correct Answer: D

Reference. [http://en.wikipedia.org/wiki/Computer\\_security\\_incident\\_management](http://en.wikipedia.org/wiki/Computer_security_incident_management)

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#### QUESTION 4



Which of the following connections are typically on the external PC chassis? (Select TWO).

- A. AGP
- B. SAS
- C. IEEE1394
- D. eSATA
- E. IDE

Correct Answer: CD

IEEE1394 commonly known as Firewire port and eSATA connections are typically located on the external PC chassis. Firewire port is a serial bus interface that works like a USB. eSATA connection are typically external hard disks.

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#### QUESTION 5

A printer technician is sent to work on a fuser in a laser printer that is not adhering toner properly to the paper. While onsite Joe, an end user, reports that he has been having frequent paper jams as well. Which of the following would be the BEST course of action to repair the printer?

- A. Install a manufacturer recommended maintenance kit
- B. Install the fuser, replace the toner cartridge, and replace the pickup and separation rollers
- C. Install the fuser and also replace the high voltage power supply
- D. Install the fuser as the paper jams were probably also caused by the defective fuser

Correct Answer: A

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