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QUESTION 1

A night shift employee constantly fails to logoff at the end of their shift. The employee on the next shift regularly does not bother to log in because they are not prompted to do so. Which of the following actions would be BEST for the technician to do to correct this issue?

A. Write up each employee every time the login and logoff policy is ignored.

B. Have each employee report to their supervisor at the end of their shift.

C. Set the computer to restart after each employee\\'s shift.

D. Educate employees to log off within an hour of their shift.

Correct Answer: C

QUESTION 2

A technician needs to decrease the time it takes to install an operating system on 100 computers. Which of the following installations would the technician use to reduce hands-on time spent on each computer?

A. Upgrade installation

B. USB installation

C. Unattended installation

D. Clean installation

Correct Answer: C

QUESTION 3

A technician, Joe, has a wired switch in a conference room for guests. In which of the following ways could Joe restrict the network to only six devices at a time, with minimum management effort? (Select TWO).

A. Disable the extra Ethernet ports on the switch

B. Configure DHCP for six addresses maximum

C. Enable Spanning Tree protocol

D. Create an access control list for each new PC

E. Configure DNS to only resolve six IP addresses

F. Add each guest to the MAC filter list

Correct Answer: AB

QUESTION 4

Users are reporting that their laser printer is picking up multiple pages. The printer has very high utilization. Which of the following should be performed to resolve this issue?

A. Use a maintenance kit

B. Calibrate the printer

C. Replace the toner

D. Replace the fuser

Correct Answer: A

QUESTION 5

Which of the following provides Bob, a technician, with the GREATEST security?

A. Disabling SSID

B. WEP

C. Static IP

D. WPA

Correct Answer: D

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