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QUESTION 1

A technician replaced a video card on a desktop PC. The technician powers on the PC to install the device drivers. The PC boots up and goes through the POST, but the screen goes black when trying to boot the operating system. Which of the following steps should the technician perform NEXT to troubleshoot this issue?

A. Flash the BIOS

B. Reseat the video card

C. Boot the PC in safe mode

D. Replace the video card with a new one

Correct Answer: C

QUESTION 2

Which of the following usually incorporates an 8-digit code that can be found on the bottom of a SOHO router?

A. Port forwarding

B. WPS

C. Wireless encryption

D. Port triggering

Correct Answer: B

QUESTION 3

An iOS user does not want to automatically connect to wireless networks that are broadcasting. Which of the following settings must be enabled in iOS 5.x to authorize connecting to wireless networks?

A. Connect to WiFi

B. Change adapter settings

C. Manage wireless networks

D. Ask to join

Correct Answer: D

QUESTION 4

Ann reports that upon booting up her workstation the screen says that no boot device is found. She also reports that she hears a faint clicking noise from the workstation. Which of the following is the MOST likely problem?

A. The hard drive has failed.

B. The CMOS battery needs to be replaced.

C. The CPU fan has failed.

D. The sound card is incorrectly cabled.

Correct Answer: A

QUESTION 5

Which of the following operating systems is capable of fully utilizing more than 4GB of system RAM?

A. Windows Vista Ultimate

B. Windows 7 32-bit

C. Windows 7 64-bit

D. Windows XP Professional

Correct Answer: C

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