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QUESTION 1

A user states they have to reset the date and time on their computer every day. Which of the following hardware needs to be replaced to resolve this issue?

A. Processor

B. Hard drive

C. CMOS battery

D. Memory

Correct Answer: C

QUESTION 2

Which of the following describes the function of a firewall?

A. Hardware or software designed to analyze data packets to determine the origin or destination of the packet

B. Hardware or software designed to block packets based on traffic behavior over time

C. Hardware or software designed to compare data packets to known signatures

D. Hardware or software designed to block certain packets from entering or leaving a network

Correct Answer: D

QUESTION 3

A SOHO would like to limit usage of their wireless network to two computers. Which of the following would be the EASIEST way for a technician to accomplish this?

A. Assign static IP addresses

B. Change the signal strength

C. Disable unused ports on the router

D. Enable MAC filtering

Correct Answer: D

QUESTION 4

Tablets are MOST likely to have which of the following?

A. Parallel connector

B. DisplayPort

C. Swappable batteries

D. Multiple screens

E. Solid state drive

Correct Answer: E

QUESTION 5

A customer says they cannot access the network printer. The technician cannot PING the printer from their location. Which of the following should be the NEXT step in troubleshooting this issue?

A. Check the toner cartridge

B. Reboot client PC

C. Check the link lights on printer NIC

D. Reboot the printer

Correct Answer: C

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