



# 220-902<sup>Q&As</sup>

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### QUESTION 1

Which of the following features would MOST likely be associated with a tablet mobile device? (Select TWO).

- A. DVD players
- B. Separate input devices required
- C. Field serviceable parts
- D. Solid state drives
- E. Removable drives
- F. Multitouch

Correct Answer: DF

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### QUESTION 2

A technician is installing Windows 7 on a computer with a previously used hard drive. After receiving an error, the technician realizes the hard drive does not support this install. Which of the following tasks should the technician perform?

- A. Partition the hard drive in Extended format.
- B. Use Windows Update to download the appropriate driver.
- C. Enable Multiboot in the BIOS.
- D. Convert the file system to NTFS.

Correct Answer: D

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### QUESTION 3

A SOHO network with nine workstations all connected to a switch is located in a room that visitors can enter. A technician wants to make the network secure from visitors. Which of the following would be the BEST solution?

- A. Enable QoS settings
- B. Create strong network usernames and passwords
- C. Disable all unused ports on the switch
- D. Ask administration to label the room off limits to visitors

Correct Answer: C

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#### QUESTION 4

When removing the top case from a laptop, which of the following, besides hand tools, should a technician have on hand to assure correct disassembly and reassembly? (Select TWO).

- A. A multimeter and a toner probe.
- B. A large cloth to spread the screws and disassembled parts on.
- C. A writing pad for documentation and a marker to label cables.
- D. A manufacturer's technical manual for the model of the laptop.
- E. A container with separated areas to store different size screws.

Correct Answer: DE

Reference: <http://computertutorflorida.com/2012/09/laptop-best-practices/>

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#### QUESTION 5

A customer calls and states that when they have been using their computer for a long time the computer reboots itself with no error. Which of the following is the MOST likely cause of the issue?

- A. BIOS settings
- B. Faulty RAM
- C. Faulty processor
- D. Overheating

Correct Answer: D

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