



Administration of Symantec IT Management Suite 8.1

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QUESTION 1

Which action does the Symantec Management Agent perform when it receives a tickle packet?

- A. It requests a policy update from the Notification Server.
- B. It sends its list of package download locations to the Package Server.
- C. It requests task information from a Task Server.
- D. It sends basic inventory information to the Notification Server.

Correct Answer: C

Tickle packet, it will request the task/job information from its registered Task Server.

Reference: https://support.symantec.com/us/en/article.howto7351.html

QUESTION 2

A large organization wants to stagger the installation of software updates with computers in different organizational groups by installing the updates on different days.

How can an administrator accomplish this without continually creating separate software update policies that target the different organizational groups?

A. Configure Site Management settings so that each organizational group downloads the software update installation files from a different package server

B. Create clones of the Default Software Update Plug-in Policy and modify the target in each policy

C. Configure an automation policy that periodically disables the Software Update Plug-in by organizational group

D. Create clones of the Windows Patch Remediation Settings and modify the target in each policy

Correct Answer: A

QUESTION 3

Which item, in addition to Product Name and Version, must be specified by an administrator to minimize duplication of data and minimize processing on the Notification Server when manually adding a software resource to the Software Catalog?

- A. Platform
- **B. Software Product**
- C. Manufacturer
- D. Language



Correct Answer: B

QUESTION 4

How can an administrator achieve greater efficiency and consistency when deploying multiple Managed Software Delivery policies to endpoints?

A. Configure and run the Software Portal Settings policy to update existing Managed Software Delivery policies with default settings

B. Configure the Software Catalog Item task to specify standardized settings for newly created Managed Software Delivery policies

C. Update the Managed Delivery Settings policy to define standard default settings for new Managed Delivery policies

D. Enable the Software Product Recalculation Schedule task to update existing Managed Software Delivery policies with predefined settings

Correct Answer: B

Reference: https://support.symantec.com/us/en/article.howto30256.html

QUESTION 5

Which two (2) features are unique to IT Analytics when compared to the reporting engine built into IT Management Suite 8.1? (Choose two.)

- A. Creation and display of graphical reports
- B. Actionable tasks within the report results
- C. Creation of key performance indicator-based dashboards
- D. Use of parameters to filter report results
- E. Calculation and display of trend analysis within the report results

Correct Answer: BE

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