300-080^{Q&As}

Troubleshooting Cisco IP Telephony and Video

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QUESTION 1

Which two statements indicate something that can cause an IP phone to fail roaming when device mobility has been configured? (Choose two)

A. Device Mobility Mode is set to Off in the Cisco Unified Communications Manager service parameters while the device mobility configuration on the phone is set to default.

B. No device mobility groups have been configured.

C. No locations have been configured and assigned to the device pools.

D. No physical locations have been configured and assigned to the device pools.

E. No device mobility-related information settings were configured under the device pools.

Correct Answer: AD

QUESTION 2

Which three network conditions and equipment should you avoid to ensure a high-quality Cisco TelePresence experience? (Choose three.)

A. network hubs

B. Layer 3 switches

C. duplex mismatch connections

D. 10/100 access ports

E. high utilization link with QoS

F. network loops

G. redundant network trunks

Correct Answer: ACF

QUESTION 3

Nine users in a branch office frequently have audio conferences with each other and their clients who call in from the PSTN. They frequently report poor audio quality during conference calls. A 500 kb/s WAN link connects the branch office

and headquarters, which hosts the Cisco Unified Communications Manager cluster.

Which troubleshooting solution most directly improves their audio quality during conference calls?

A. Enable hardware conferencing on the headquarters router and integrate with Cisco Unified CM.

B. Enable hardware conferencing on the branch router and integrate with Cisco Unified CM.

C. Enable software conferencing in headquarters internal to Cisco Unified CM.

D. Enable LLQ on the branch router and the headquarters router.

Correct Answer: B

QUESTION 4

For which two reasons music on hold fail to play? (choose two)

A. A SIP trunk is configured between the phone and the music on hold server.

B. The DRAM is corrupted on the Cisco IOS router.

C. Analog lines terminated into the Voice gateway.

D. Uncast music on hold is configured and IP addressing mode is set to IPV4 only.

E. IPV4 addressing is in use.

F. Multicast music on hold is configured and the IP addressing mode is set to IPV6 only.

Correct Answer: BF

QUESTION 5

Refer to the exhibit. Which course of action will resolve the Mobile Connect issues that are shown in the exhibit?

A. Configure the Mobility softkey on the phone.

B. Enable the user for Cisco Mobile Connect.

C. Make the user an owner of the phone device in the phone device configuration page.

D. Enable the device mobility mode on the phone since it is disabled.

Correct Answer: C

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