



300-080^{Q&As}

Troubleshooting Cisco IP Telephony and Video

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QUESTION 1

While you deploy SAF CCD in a remote location, you are unable to enable the SAF CCD Service on a Cisco IOS based device. Which action can you take to troubleshoot the problem?

- A. Verify that Cisco Unity Express is Operational
- B. Verify that IOS Release 15.0(1) M is installed.
- C. Verify that DSP farm resources are configured on the device.
- D. Verify that the device has sufficient RAM to run SAF CCD.
- E. Verify the integrity of the flash installation.

Correct Answer: B

QUESTION 2

Which issue would cause an MGCP gateway to fail to register with Cisco Unified Communications Manager?

- A. missing the configuration command `isdn bind-l3 ccm-manager` under the ISDN interface
- B. mismatched domain name on the MGCP gateway and Cisco Unified Communications Manager gateway configuration
- C. misconfigured route group in Cisco Unified Communications Manager
- D. incorrect MGCP IP address specified in the gateway configuration in Cisco Unified Communications Manager

Correct Answer: B

QUESTION 3

Which two types of Cisco Unified Communications Manager trace files contain Call Processing information that is helpful for troubleshooting outbound and inbound calling issues? (Choose two.)

- A. Cisco Unified Communications Manager syslog trace
- B. Cisco Unified Communications Manager Dialed Number Analyzer trace
- C. Real Time Monitoring Tool Processes trace
- D. Cisco Unified Communications Manager SDL trace
- E. Cisco Unified Communications Manager Log4Jtrace
- F. Cisco Unified Communications Manager SDI trace

Correct Answer: DF



QUESTION 4

```
*Mar 15 22:07:26.127: cc_api_caps_ind  
(dstVdbPtr=0x81B09EFC, dstCallId=0x58, src  
CallId=0x59, caps={codec=0x4, fax_rate=0x2,  
vad=0x2, moded=0x1 codec_bytes=20,  
signal_type=0})
```

Refer to the exhibit. An engineer is troubleshooting an inter-site call failure through the voice gateway. The engineer suspects codec mismatch, executes the debug voip ccapi inout command and sees the pictured output. Which codec type was used?

- A. G728
- B. G723r63
- C. G729
- D. G711

Correct Answer: C

QUESTION 5

A system Administrator receives a help ticket stating that users at a remote office are unable to make three way calls. What should the administrator do in the Cisco Unified Communications Manager configuration to troubleshoot the issue?

- A. Check the media resources for a registered conference bridge and ensure that it is added to the correct region for that office
- B. Check the media resources for a registered media termination point and ensure that it is added to the correct media Resource group for that office
- C. Check the media resources for a registered Media Termination Point and ensure that it is assigned to a location for that office
- D. Check the media resources for a registered conference bridge and ensure that it is assigned to the right Media Resource Group for that office.

Correct Answer: D



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