300-370^{Q&As}

Troubleshooting Cisco Wireless Enterprise Networks

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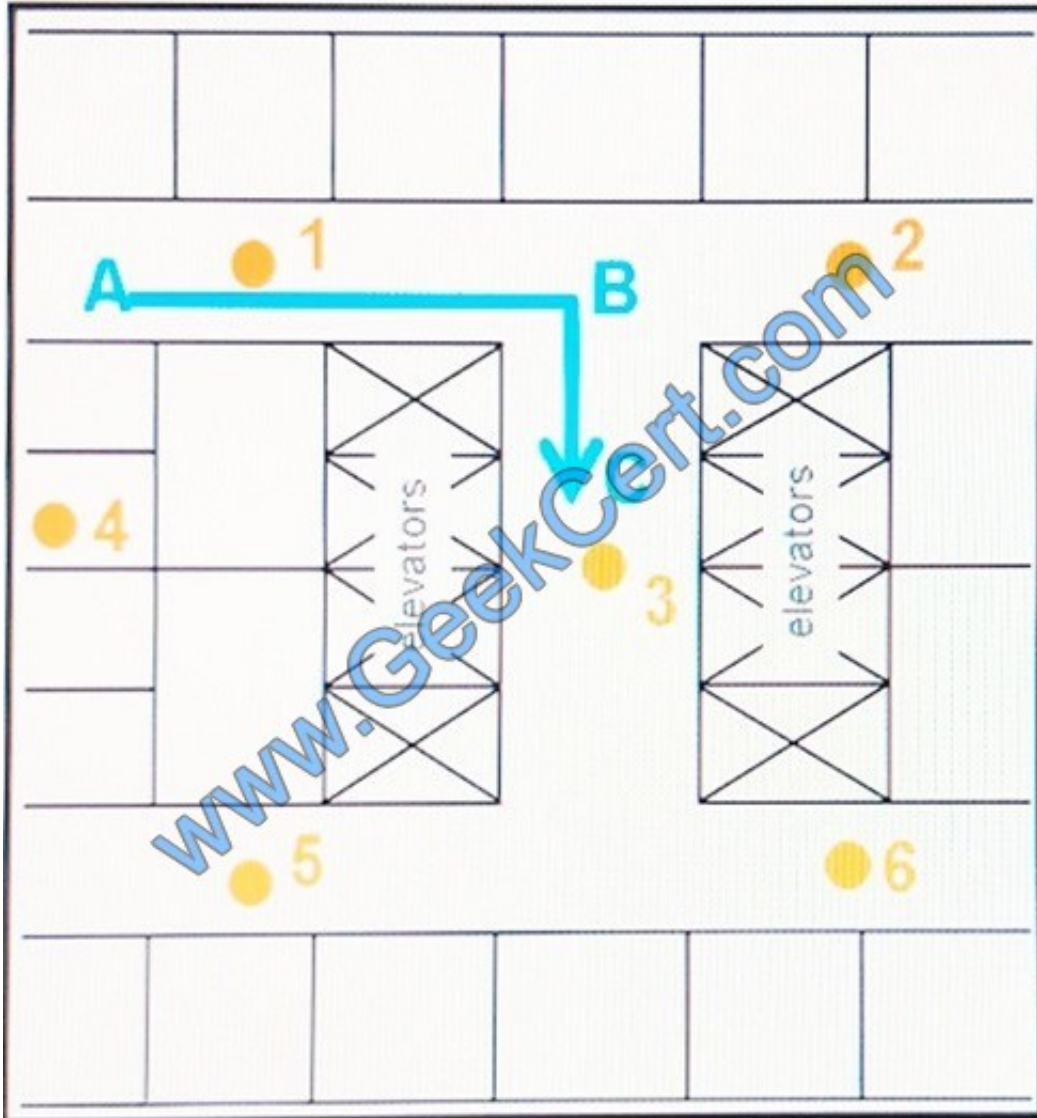Following Questions and Answers are all new published by Cisco Official Exam Center

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QUESTION 1

Refer to the exhibit.

Access points are deployed in an office building and users report that the real-time communications quality of experience is poor when users walk between the elevators. The elevators are a heavy metallic obstacle, and AP 3 was installed to cover the elevator area, which AP 1 and AP 2 signal does not reach. Communications are captured for a user walking from point A to point C, and it is observed that the user iPhone device suddenly scans all bands and then roams from AP 1 to AP 3 somewhere between points and . WLAN is set to 5 GHz only, Open, default rate configuration. Which action improves the real-time application quality of experience in this area?

A. Enable 802.11v on the WLAN.

B. Enable 802.11r on the WLAN.

C. Enable 802.11k on the WLAN.

D. Move AP 2 to point B.

Correct Answer: B

QUESTION 2

A network engineer is troubleshooting why EAP authentication with a client is failing. Which two commands should be used to resolve the issue? (Choose two.)

A. debug dot1x notifications enable

B. debug dot1x events enable

C. debug arp

D. debug aaa detail enable

E. debug aaa events detail enable

Correct Answer: BE

QUESTION 3

In a new deployment, your team has connected many access points in a single switch and you noticed that some access points are not getting power. Which command on a Cisco switch can give you the remaining power (Watts) to confirm if it is a PoE issue?

A. show power inline

B. show power

C. show post

D. show poe

Correct Answer: A

QUESTION 4

An engineer has received an alarm on a wireless LAN controller and is unsure of its meaning. The engineer attempted to ping the wireless LAN controller interfaces. Which troubleshooting methodology does this action demonstrate?

A. bottom-up

B. follow the path

C. shoot from the hip

D. top-down

E. divide and conquer

Correct Answer: E

QUESTION 5

Refer to the exhibit.

```
Dec 7 13:56:09.373: dot11_auth_dot1x_start: in the dot11_auth_dot1x_start
Dec 7 13:56:09.373: dot11_auth_dot1x_send_id_req_to_client:
    sending identity request for 0040.96a0.3758
Dec 7 13:56:09.374: dot11_auth_dot1x_send_id_req_to_client:
    Started timer client_timeout 30 seconds
Dec 7 13:56:39.358: dot11_auth_dot1x_run_rfsm:
    Executing Action(CLIENT_WAIT,TIMEOUT) for 0040.96a0.3758
Dec 7 13:56:39.358: dot11_auth_dot1x_send_client_fail:
    Authentication failed for 0040.96a0.3758
Dec 7 13:56:39.358: %DOT11-7-AUTH_FAILED:
    Station 0040.96a0.3758 Authentication failed
```

A client reports being unable to log into the wireless network, which uses PEAPv2. Which two issues appear in the output? (Choose two.)

A. The AP has the incorrect RADIUS server address.

B. There is a problem with the client supplicant.

C. The AP has lost IP connectivity to the authentication server.

D. The authentication server is misconfigured on the controller.

E. The EAP client timeout value should be increased.

F. The authentication server is misconfigured in the WLAN.

Correct Answer: AC

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