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Implementing Cisco Collaboration Applications (CLICA)

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QUESTION 1

An engineer is working on a cisco unity Express system and notices that users that exist on the integrated cisco UCME are missing from Cisco Unity Express. Which two actions using the GUI resolve this discrepancy? (Choose two)

- A. Use the Synchronize task under the User ID field.
- B. Use the Synchronize System under MWI
- C. Use the Synchronize Information under Administration
- D. Import the users using a CSV file.
- E. Add the missing users manually to Cisco Unity Express

Correct Answer: BE

QUESTION 2

How is automatic fallback enabled on a Cisco IM and Presence server?

- A. In IM and Presence Service Parameter Configuration > Cisco Server Recovery Manager, change the Failover parameter to True.
- B. In Communications Manager Service Parameter Configuration > Cisco Server Recovery Manager, change the Enable Automatic Fallback parameter to True.
- C. Automatic fallback is enabled by default.
- D. In the Presence Redundancy Group Configuration > Cisco Unified Communications Manager, check the Enable Automatic Fallback parameter.

Correct Answer: B

Reference: <https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communications-manager-im-presence-service/200958-IM-and-Presence-Server-High-Availability.html>

QUESTION 3

An engineer is assisting a user who is reporting Jabber desk phone control issues. The user has two desk phones, but jabber controls only one of them. The user is not given the option to select the second phone within the Jabber client. Everything else is functioning normally with Jabber and with both desk phones. Which action resolves this issue?

- A. Set the Owner User ID on the second phone
- B. Ensure that both phones are in the same device pool
- C. Add the problematic phone to the user's Controlled Devices list
- D. Enable "Allow Control of Device from CTI" on the second phone.



Correct Answer: D

QUESTION 4

Refer to the exhibit.



An engineer assists a user who reports that the voicemail notifications show correctly on the desk phone are not available in the Jabber client. Which action resolves this issue?

- A. Reset the Jabber client and have the user sign in again
- B. Set the voicemail profile on the user's line on the CSF device.
- C. Configure the voicemail profile on the user's service profile
- D. Ensure that the voicemail server is listed in the user's CTI profile

Correct Answer: C

QUESTION 5

Which service must be activated on Cisco Unity Connection to utilize LDAP synchronization?

- A. Cisco Tomcat
- B. Cisco Sync Agent
- C. Cisco DirSync



D. Cisco RIS Data Collector

Correct Answer: C

Reference:

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/connection/10x/administration/guide/10xcucsagx/10xcucsag120.html

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