



300-810^{Q&As}

Implementing Cisco Collaboration Applications (CLICA)

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QUESTION 1

Refer to the exhibit.

```
cm_xmpp_fed: b4291b90| INFO | XMPPServerOutDir: Could not resolve 'jabber.example.com' using SRV _jabber._tcp. Failing the outbound connection.
```

An administrator is troubleshooting an issue with XMPP Federation between two, eight-node IM and Presence clusters. After looking at the logs, the administrator finds this message and must publish one or more DNS SRV records containing one or more addresses of the IM and Presence node(s). How many nodes must be selected to publish?

- A. 1
- B. 5
- C. 10
- D. 20

Correct Answer: A

QUESTION 2

An administrator is troubleshooting a Cisco Jabber Deskphone Control Issue. Which CTI event from the logs denotes that the request from Jabber to CTI Manager must the administrator check?

- A. CTI ProviderOpenRequest
- B. CTI ProviderRequest
- C. CTI OpenRequest
- D. CTI AvailableRequest

Correct Answer: A

QUESTION 3

A Cisco Unified IM and Presence version 11 .5.1 on-premises deployment of instant messaging with a capacity of 50,000 users includes the multiple device messaging feature. Each of the 30,000 users has 3 Jabber clients. The customer reports that messages are not being received on all 3 clients. What should the administrator do to resolve this issue?

- A. Increase capacity to 90,000 + to match the number of Jabber clients.
- B. Increase capacity to 60,000 users to service all Jabber clients.
- C. Increase capacity to 72,000 users to service all Jabber clients.



D. Increase capacity to 30.000 users to match the number of Jabber clients.

Correct Answer: A

QUESTION 4

Which CLI command is used to collect traces from the Cisco Presence engine for seven days?

- A. file build log cisco_presence_engine 7
- B. file build log cisco_presence 168
- C. file build log presence_engine 7
- D. file build log presence_engine 168

Correct Answer: A

Reference: https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/im_presence/configAdminGuide/12_0_1/cup0_b_config-admin-guide-imp-1201/cup0_b_config-admin-guide-imp-1201_chapter_010101.html

QUESTION 5

Which two steps are needed to configure high availability in Cisco IM and presence? (choose two.)

- A. Enable the Failover Check box
- B. Configure CUP administrator
- C. Assign the subscriber to the redundancy group
- D. Select the enable high availability checkbox and save the configuration change
- E. Configure the CUP AXL user.

Correct Answer: CD

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