



300-810^{Q&As}

Implementing Cisco Collaboration Applications (CLICA)

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QUESTION 1

DRAG DROP

An engineer must enable push notifications within Cisco UCM and the Cisco IM and Presence service cluster.

The engineer has already signed into the Unified Communications Manager publisher node.

Drag and drop the remaining configuration steps from the left into the correct order on the right to complete the configuration

Select and Place:

Click Save and select Restart Cisco Tomcat Service.

Click Advanced Features and select Cisco Cloud Onboarding.

Restart the Cisco XCP Config Manager service and the Cisco XCP Router service.

Cisco Generate Voucher and select Enable Push Notifications.

step 1

step 2

step 3

step 4

Correct Answer:

Click Advanced Features and select Cisco Cloud Onboarding.

Cisco Generate Voucher and select Enable Push Notifications.

Click Save and select Restart Cisco Tomcat Service.

Restart the Cisco XCP Config Manager service and the Cisco XCP Router service.

QUESTION 2



On a Cisco IM and Presence deployment, chat settings are edited, or one or more aliases are added to a chat node, but the changes are not reflected for users. Which service must be restarted for changes to be reflected?

- A. TFTP Service
- B. Cisco XCP Text Conference Manager Service
- C. IM and Presence Manager Service
- D. User Management Service

Correct Answer: B

This option is the correct service to restart for changes to chat settings or chat node aliases to be reflected for users. The Cisco XCP Text Conference Manager Service is responsible for managing chat rooms and chat sessions on the IM and Presence Service. If this service is not restarted after making changes to chat configuration, the users may not see the updated settings or aliases.

QUESTION 3

The calendaring integration on the Cisco IM and Presence server has not been functioning, which results in the "in a meeting" status not working in Cisco Jabber. Which service log should the engineer use to troubleshoot this issue?

- A. Cisco XCP Connection Manager
- B. Cisco Jabber Problem Report
- C. Cisco Presence Engine
- D. Cisco SIP Proxy

Correct Answer: B

QUESTION 4

An engineer is configuring SAML SSO for a Cisco Unified Communications Manager. After completing all required steps, the engineer wants to verify the status. Which CLI command provides the status of SAML SSO?

- A. `utils sso status`
- B. `show sso status`
- C. `show saml status`
- D. `utils saml status`

Correct Answer: A

Reference: <https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communications-manager-callmanager/213293-troubleshoot-sso-in-cucm.html>



QUESTION 5

A collaboration engineer is implementing toll fraud prevention on Cisco Unity Connection. The engineer wants to block calls to 9005551234 for any caller that reaches the Caller System Transfer conversation. Which configuration accomplishes this goal?

- A. 9005551234 blocked on the Default System Transfer Restriction Table
- B. 9005551234 blocked on the Default Outdial Restriction Table
- C. 900 blocked on the Default Transfer Restriction Table
- D. 900 blocked on the Default Outdial Restriction Table

Correct Answer: A

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