



# 300-810<sup>Q&As</sup>

Implementing Cisco Collaboration Applications (CLICA)

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### QUESTION 1

An administrator is configuring Cisco Unity Connection call handlers. The administrator wants to ensure that all outside callers are played a welcome message and then are transferred to a live operator. The administrator wants to restrict the callers from interrupting the welcome message with key presses. Under which call handler menu is this task accomplished?

- A. Greetings
- B. Transfer Rules
- C. Caller Input
- D. Message Settings

Correct Answer: C

### QUESTION 2

Refer to the exhibit.

High Availability			
<input checked="" type="checkbox"/> Enable High Availability			
Monitored Server	Assigned Users	Active Users	Server State
IMPPub.CiscoLiveUS.net	4	0	Failed Over
IMPSub.CiscoLiveUS.net	0	0	Running in Backup Mode

A customer reports that after a network failure, all of the Cisco Jabber clients are not switched back to their home nodes. An engineer determines that the primary Cisco IMandP server is in Failed Over state. Which two actions should be performed to bring the system back to operational state and to prevent future occurrences? (Choose two.)

- A. Advise all users to re-login to their Jabber clients.
- B. Confirm that both IMandP servers are configured in the Presence Redundancy Group configuration pane.
- C. Perform a restart of the IMandP primary server to force fallback.
- D. Click the Fallback button in the Server Action pane.
- E. Set the Automatic Failover parameter in the Server Recovery Manager Service Parameters to the value True.

Correct Answer: BD

### QUESTION 3



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What are two authentication mechanisms for identity provider authentication? (Choose two.)

- A. UID
- B. PKI/CAC
- C. ACS
- D. Password only
- E. Kerberos

Correct Answer: BE

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#### QUESTION 4

Secure XMPP communication is required for XMPP federation with external domains and the Cisco IM and Presence. Which certificate is used for XMPP interdomain federation when connecting to an externally federated domain?

- A. cup
- B. cup-xmpp
- C. cup-xmpp-s2s
- D. Tomcat

Correct Answer: C

CUP-XMPP-S2S (Cisco Unified Presence -Extensible Messaging and Presence Protocol -Server to Server) Certificate Used to validate secure connection for XMPP interdomain federation with externally federated XMPP system.

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#### QUESTION 5

What are two Cisco Jabber 12.6 on-premises deployment types that can be run on a Windows-enabled PC? (Choose two.)

- A. Contact Center Agent
- B. IM-only
- C. multicloud-based
- D. Full UC
- E. cloud-based

Correct Answer: BD

Reference: [https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/jabber/12\\_6/cjab\\_b\\_on-prem-deployment-cisco-jabber\\_12-6.pdf](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/12_6/cjab_b_on-prem-deployment-cisco-jabber_12-6.pdf)



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