



# 3002<sup>Q&As</sup>

Avaya IP Office™ Platform Configuration and Maintenance Exam

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## QUESTION 1

Refer to the exhibit.

SIP Line	Transport	SIP URI	VoIP	SIP Credentials	SIP Advanced	Engineering
Line Number		9			In Service	<input checked="" type="checkbox"/>
ITSP Domain Name		DevLab1			Check OOS	<input type="checkbox"/>
URI Type		SIP			Session Timers	
Location		Cloud			Refresh Method	Auto
					Timer (seconds)	On Demand
Prefix					Forwarding and Twinning	
National Prefix		0			Originator number	
International Prefix		00			Send Caller ID	None
Country Code					Redirect and Transfer	
Name Priority		System Default			Incoming Supervised REFER	Auto
Description					Outgoing Supervised REFER	Auto
					Send 302 Moved Temporarily	<input type="checkbox"/>

You have configured enough SIP channels to carry the expected communications load, but users are reporting that sometimes they cannot call out and callers cannot get through.

Based on the information in the exhibit, what is causing the problem?

- A. The timer should be set to 2 minutes.
- B. The calls are being referred incorrectly.
- C. The caller ID is not passed by some carriers.
- D. The system is ignoring refresh messages.

Correct Answer: C

## QUESTION 2

A customer tells you that the IP Office VoIP system has too much lag time between the speaker and listener.

Which two statements describe what you should do to find out what is causing the delay? (Choose two.)

- A. Use system Monitor.
- B. Enable RTCP monitoring.
- C. Use Wireshark.
- D. Examine the IP Telephone VoIP settings.



E. Use SSA.

Correct Answer: AB

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### QUESTION 3

Which method can be used to add new users to a Server Edition in Select mode?

- A. With LDAP
- B. With UMS
- C. With Outlook Plugin
- D. With copy and paste

Correct Answer: B

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### QUESTION 4

What does checking STARTTLS field on the SMTP form do?

- A. It enables TLS/SSL encryption.
- B. It triggers the Time to Live Sequence in secure sockets.
- C. It enables SMTP Server authentication.
- D. It disables SMTP Server authentication.

Correct Answer: A

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### QUESTION 5

Which outcome can be prevented with a correctly configured multi-site SCN solution?

- A. Compromised ACD routes
- B. Oversubscribed VMPro ports
- C. Oversubscribed VoiceMail storage
- D. tromboned calls

Correct Answer: A

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