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Avaya IP Office™ Platform Configuration and Maintenance Exam

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QUESTION 1

You are installing a Server Edition. The New Hardware screen detects the presence of a second hard drive.

For which application is this normally used?

A. One-X® Portal

B. Call Detail Records

C. Avaya Contact Recorder

D. Voicemail Pro

E. Web Services

Correct Answer: D

QUESTION 2

If ISDN/PRI calls are getting dropped, which tool should be used to troubleshoot the issue?

A. Debug Manager on DTE port

B. Debug View with default filters

C. System Monitor with ISDN L3 filter options enabled

D. SSA Snapshot

Correct Answer: C

QUESTION 3

The IP Office can monitor the QoS between Avaya IP Phones and from IP Phone to IP Office.

Which two actions must complete to see QoS results? (Choose two.)

A. "Enable RTCP Monitoring" must be checked.

B. Use DebugView to see latency, jitter and delay.

C. "Enable Metric" must be selected in the Line form.

D. Look at lines or extensions in SSA.

E. Use Monitor to capture phone-call data, with filters on quality and protocol.

Correct Answer: AB

QUESTION 4

A company with 500 users has a single IP Office Server Edition providing telephony, presence and Instant Messaging, UMS, Conferencing, and Mobility support. They are buying a remote company with 400 users. They want to support all the IP Office features for everyone. To maintain Avaya support, what must be added to their server Edition?

A. Application Server

B. Advanced Edition

C. IP Office 500V2

D. VCM licenses

Correct Answer: D

QUESTION 5

When planning for Wide Area Network SCNs, which two are required? (Choose two.)

A. IP Routes

B. Preferred Edition

C. VCMs

D. PRI service

E. H.248

Correct Answer: DE

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