



3002^{Q&As}

Avaya IP Office™ Platform Configuration and Maintenance Exam

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QUESTION 1

How can you find the IP address of an IP extension?

- A. Use the Extension Summary in SSA.
- B. Look on the label on the underside of all IP Phones.
- C. Use ARP from your PC.
- D. Use Monitor to reset the telephone, and watch it get a new DHCP address.

Correct Answer: AB

QUESTION 2

Which two email clients are supported for IP Office IMAP services? (Choose two.)

- A. MS Outlook
- B. Lotus Messages
- C. Microsoft Office Communicator
- D. Lotus Notes

Correct Answer: AD

QUESTION 3

What do Distributed Voicemail Pro and the Central Voicemail Pro use to communicate?

- A. SCN
- B. SIP
- C. PRI
- D. RIPv2

Correct Answer: A

QUESTION 4

A customer has UMS enabled on their VoiceMail Pro server. They want to use Microsoft Outlook to retrieve voicemail messages, and are not using Microsoft Exchange as the message store. Which protocol must be configured in Microsoft Outlook to access their messages?

- A. POP3



- B. MAP
- C. HTTP
- D. MAPI

Correct Answer: D

QUESTION 5

You have just plugged in a new IP500v2, and you look at its Dashboard display to see the new device. No telephones are plugged into the unit.

Why are two ports in one of the modules green?

- A. IAH1 and LAN2 are transmitting and receiving.
- B. The device has power and passed self-test.
- C. The operating system is up, and someone is administering the system.
- D. There is a Combo Card in the chassis.

Correct Answer: A

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